

XO™ INTEGRATED ACCESS (IA)

Local Phone Service, Long Distance, and Dedicated Internet Access all on One Bill

XO INTEGRATED SERVICES

Always-on Internet access, robust local services, competitive long distance rates, XO equipment installation, maintenance and support, and 24x7 customer support are all available with XO Integrated Access.

With Integrated Access, you can:

- Reduce telecom costs by combining local voice, long distance and Dedicated Internet Access on a single facility;
- Benefit from single-source accountability for all your voice, long distance, and Internet access services;
- Enjoy the convenience of one-invoice billing for all your XO™ services; and
- Eliminate self-administered installation, maintenance, and support hassles.

Integrated Access:

Features strict Service Level Agreements (SLAs); Includes pre-configured CPE, installation and on-going maintenance for life of the service contract.

Quality Local Service

Improve your communications solution with reliable local services - including productivity-enhancing options and voice messaging features - available in over 70 markets nationwide.

Choose between Business Lines or Trunks. There is a requirement of at least 6 lines/trunks with a minimum of 14 channels on the T-1 being utilized.

Business Lines are a great solution for SMB and offer the functionality you want and need.

Standard Features

- Call Forwarding
- Speed Calling
- Three-way Calling
- Call Waiting

Enhanced Options

- Voice Mail
- Call Hold
- Message Waiting
- Abbreviated Dialing
- Call Transfer
- Call Pickup

Business Trunks are a robust product with the features designed for medium to large businesses that have a regional or national presence.

Integrated Access Over PRI

If a PRI hand-off is required, IA/PRI is available. This may be beneficial in call-center and disaster recovery applications.

Competitive Long Distance Rates

Designed to meet the needs of growing businesses, XO Long distance also provides term and volume discounts on:

- InterLATA calling
- Toll Calling
- IntraLATA calling
- International Calling
- Calling Card usage

Always-on Internet Access

XO Dedicated Internet Access (DIA) products support a wide variety of access and bandwidth requirements, providing secure, high performance end-to-end connections to and through the Internet.

- Bandwidth: 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, 1.024 Mbps
- Industry-leading Service Level guarantees: 100% network availability, 65 milliseconds latency
- Web-based reporting and monitoring
- IP number allocation
- Primary and secondary Domain Name Service
- 24x7 Network monitoring and support

Integrated Access combines local and long distance services with Dedicated Internet Access on a single facility to provide a new level of speed, reliability and affordability.

Contact XO™

For more information, please contact your XO Sales Representative or visit www.xo.com.

