

VoiceMailtoEmail

VoiceMail to Email is a unified messaging tool that enhances the way your business receives and saves inbound voicemail messages. From the convenience of your desktop, your employees can receive messages in their email account for easy access and playback.

VoiceMail to Email ensures that each message is directly routed to your email inbox. Each message is saved as a .wav file and stored in your inbox until you choose to delete it—with no expiration date. With no effort at all, your business now has a documented trail of all received voicemail messages. In addition, messages can be forwarded and sent just like other files in your inbox. Your employees will never fear deleting important messages again!

Advantages

- **Improves Customer Service to Your Clients:** Never miss a call! Check your voicemail messages anywhere you can retrieve emails.
- **Reliability:** Receive voicemail messages directly in your email account without any hassles.
- **Organization:** Ensure that your business has a documented paper trail of all received voicemails messages organized conveniently in your email inbox.
- **Security:** Receive and save voicemail messages while maintaining confidentiality with your customers.
- **Enhance Internal Communications:** Forward broadcast messages to an entire distribution list with just a few clicks!
- **Accessibility:** If your business has email access outside of the workplace, receive inbound voicemails offsite.

To learn more about how your business can benefit from Voicemail to Email, contact your Windstream Representative.