

Mobile Connect



For VoiceMaxx customers who need to extend the reach of their corporate communications to mobile employees, Mobile Connect delivers a powerful set of features that converges the services of desktop handset service with a user's mobile phone, allowing for single-number contact.

Designed for both the iPhone and Android mobile operating systems, Mobile Connect is an application that allows mobile employees to have one-touch access to their enterprise communication network from their mobile handset. The application is available exclusively to our customers as a free download from the Apple App Store and the Android Market.

Rich Features and an Easy-to-Use Interface

Through Mobile Connect, an enterprise's mobile workforce can take full advantage of all of the outbound calling features, such as access to company directories, 4 digit on-net dialing, low-cost international calling and touch screen access to play and delete voice mail.

Mobile Connect provides users with a unified desktop/mobile number providing callers the simplicity of a single number, while maintaining privacy of personal mobile numbers. Additionally, outbound calls placed through Mobile Connect reflect the caller ID from the corporate number, not their mobile number.

Mobile Connect also allows users to keep their work and personal calls separated on the same device. Work- related call records, call history and voice mail are accessible through the Mobile Connect application, instead of being merged with personal mobile phone usage, eliminating confusion.

Compliance requirements and features from VoiceMaxx are also carried over to the mobile phone through Mobile Connect. Advanced features such as call recording, and centralized call detail reporting are extended from the cloud-based enterprise platform.