Management Tools

Your Dashboard to Unleashing the Power of Unified Communications.

IT Command (ITC) Console is your single interface to unleashing all the power and functionality of unified communications and transforms the way your enterprise communicates and operates.

ITC is a next–generation web–based portal that allows you to monitor and manage your unified communications infrastructure and services, from network configuration and call flow settings to service and security protocols.

Info and Control at Your Fingertips

ITC is a role–based management tool giving you insight and access to control and manage your unified communications infrastructure.

- **Account and Service Management** — Maintain and administer user accounts and open/monitor tickets and service issues
- **Call Flow and Control** — Manage inbound numbers and how they route in the event of outages, or according to geography, time–of–day or holiday schedules
- **Network Management** — Real–time monitoring of your entire network infrastructure
- **Security Management** — Access to MaxxSecure, including firewall, VPN, spam/content filtering and virus protection
- **Reporting** — Drill–down reporting on voice call detail and utilization of all network and service infrastructure

Powerful Communications Require Smarter Controls

ITC provides simple, smart control of your communications platform, delivering unprecedented efficiency to your IT department, delivering the visibility you need to ensure every employee can successfully perform.