

# Flex Line Bundle



Get it all, local, long distance, Internet access or VPN services in one package.

# As always with TelePacific, you get:

- ➤ 24-Hour Technical Support
- ► Toll Fraud Monitoring
- Voice and Data Service Level Agreements

Your company may not be as big as the "big" guys, but it doesn't mean you want to give your customers the impression you're small.

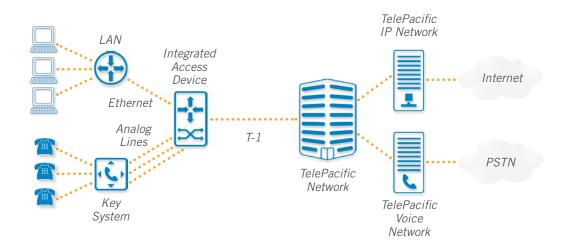
Get it all—local, long distance, Internet access or Private IP/VPN services—in one package with the features and functionality that give your business that professional office feel.

# What is a Flex Line Bundle?

A Flex Line Bundle delivers both voice and data over a high capacity T-1, customizing the voice/data allocation to meet the needs of your business.

- ► Feature rich business lines that offer the functionality of a PBX without having to make the up-front investment in equipment and maintenance.
- ▶ Data services over our fully-meshed IP network with Service Level Agreements offering up to 99.999% uptime. Available as a Private IP VPN solution for multiple locations or remote access users.
- ► Aggressive calling plans suitable for your traffic patterns.
- ▶ 13 voice and data features to enhance your internal and external communications and efficiency of your business.

#### Flex Line Bundle Architecture



#### Choose the Number of Voice Lines

Choose the number of feature rich business lines to suit the needs of your company, starting with 4 lines in Nevada and 6 lines in California.

## **Choose Your Usage Plans**

Unlimited calling plans charge one flat rate for all your outbound domestic calling.

Minute Bundles offer a great per-minute rate while providing a level of predictability to your monthly invoice. Choose blocks of minutes for one flat rate.

Choose from five long-distance commitment-based usage options offering long distance rates as low as 1.9¢ per minute.

## **Choose Your Data Services**

Your Internet connection is only a click away with TelePacific's Dedicated Internet Access (DIA). You can trust that your connection will be there when you need it.

Dedicated VPN provides your company with a private and secure network constructed within TelePacific's private IP infrastructure. It's a reliable, cost-effective alternative to traditional Private Line and Frame Relay networks. Simply use our network to connect multiple locations or connect with remote access users.

	Included in Your Package
TelePacific Connect	Scheduling and managing conference calls is now easier than ever. Ask us how to use our free Conference Call bridge. Participants can join in for the price of making normal calls.
3 & 6-Way Calling	Sequentially call up to five additional parties to have a six-way conference call.
Speed Call 8 & 30	Lets you connect with your most frequently called numbers by pressing just a few digits.
Call Transfer	Allows you to transfer a call to another line. Usage charges may apply.
Call Park	Call Park lets you hold a call on one station and pick up the call at another station to avoid running from desk to desk.
Call Forward Variable	Sends calls where you like, inside or outside your company. Just program your telephone with the forwarding number. It's automatic from there. Calls are forwarded regardless of the idle of busy status of the activating station.
Remote Access to Call Forwarding	Allows you to control the designation of your forwarded calls from outside the office.
Call Waiting and Cancel Call Waiting	Allows you to take a second call even if you are already on the line. On important calls, you can temporarily cancel the Call Waiting feature before making the call.
Station-to-Station Dialing	Allows your employees to dial each other in two to six digits. If you are calling from a single location or to multiple locations, on our network, there are no additional charges. These calls to your employees are free.
Call Pickup Groups	Uses your telephone to answer any ringing phone in your designated group. No more running from desk to desk or room to room.
IP Addresses	The Flex Line Bundle provides 8 IP addresses. Of course, TelePacific offers up to 256 IP addresses based on utilization at no additional charge.
Email Hosting	The Flex Line Bundle provides email hosting from 32 to 64 email boxes depending on your bandwidth allocation. Need more? They are available a la carte.
Domain Name	The Flex Line Bundle provides domain name transfer, hosting and registration for one domain name at no additional charge.



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