



515 S. Flower St., 47th Floor  
Los Angeles, Ca 90071-2201

Return Service Requested

**Remittance Section**

Account Number  
Invoice Number YYYYYY  
Statement Date 05/09/04  
Amount Due \$2,041.01  
Pay By 06/04/04  
Amount Paid \$ \_\_\_\_\_

Please make checks payable to *TelePacific Communications*

**ABC Company**  
1313 Mockingbird Lane  
Suite 150  
Accounts Payable  
San Diego, CA 92122

\*958526015153\*  
TelePacific Communications  
P.O. Box 526015  
Sacramento, CA 95852-6015

Call (877) 487-8722 for a change of address.

0000001640 0000849312 00000204101 4

Please detach and return above portion with your payment



**Service Invoice**

**ABC Company**  
1313 Mockingbird Lane  
Suite 150  
Accounts Payable  
San Diego, CA 92122

Account Number  
Invoice Number YYYYYY  
Statement Date 05/09/04  
Amount Due \$2,041.01  
Pay By 06/04/04

Previous Bill Amount	Payments	Adjustments	Balance Forward	Late Payment Charge	Current Charges	Total Due By 06/04/04
\$2,016.30	(\$2,016.30)	\$0.00	\$0.00	\$0.00	\$2,041.01	\$2,041.01

Total Charges are due by 06/04/04 after which a 1.5% per month late payment may apply.

**How to contact us**



Service Inquiry Center  
515 South Flower Street, 47th Floor  
Los Angeles, CA 90071  
www.telepacific.com



Call us Toll Free  
Customer Service and Billing: (877) 487-8722  
Repair: (877) 487-8349 (24 Hours)  
Sales: (877) 353-7224 (M-F 8am-6pm)

**Important Messages**

Thank you for choosing TelePacific Communications

Dear Valued Customer,  
Effective May 1, 2004, a \$50 Reconnection Fee will be charged to your account when TelePacific restores service that has been temporarily suspended or partially or temporarily discontinued for non-payment of a bill.

We would like to inform you that there are additional telephone numbers that will be affected by the 909 area code split effective July 17, 2004. These numbers are in addition to the ones listed in our notification letter and they are:  
270, 272, 273, 274, 276, 280, 320, 321, 352, 353, 354, 358, 361, 715, 735, 738, 739, 778, 779, 786 and 951.  
If your current seven (7) digit telephone number includes any one of the above prefixes or a prefix listed in the notification letter, your number 909-XXX-XXXX will become 951-XXX-XXXX beginning July 17, 2004.  
If you have further questions concerning the additional prefix numbers and the new area codes, please call a TelePacific Service Representative at 1-877-487-8722

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## EARN \$200 WITH TELEPACIFIC

Let TelePacific thank you for spreading the word about the value and service we provide. Our Ambassador Program may reward existing customers with a \$200 credit for referring a friend or business acquaintance who signs up for and receives our service. Terms and conditions apply to the program.

For more information, contact our Customer Experience Team at 877-487-8722 or your Account Representative.

### Explanation of Payphone Origination Charge

A per call charge applies to each call originating from a payphone and terminating to one of TelePacific's Inbound Toll-Free numbers or billed to a TelePacific calling card. This charge applies in addition to per minute usage charges. Such calls are identified by a pound sign (#) on your invoice.

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## Official Messages

### Explanation of Deniable/ Non-Deniable Charges

The total amount of your invoice may include both basic telephone service charges and non-basic charges. Failure to pay basic charges may result in disconnection of your telephone service for nonpayment. Non-basic charges are those charges which are indicated by an asterisk (\*) on your invoice. Failure to pay non-basic charges appearing on your invoice will not result in disconnection of your telephone service but may result in collection action. You are responsible for payment of all charges on your invoice.

### For California

This bill is now due and payable; it becomes subject to a late payment charge if not paid by the date shown on your bill. Should you question the bill, please request an explanation from the Company.

If you believe that you have been billed incorrectly, you may file a complaint with the California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102. To avoid having service disconnected, payment of the disputed bill should be made 'under protest' to the CPUC or payment arrangements acceptable to the Company should be made pending the outcome of the Consumer Affairs Branch Review. The Consumer Affairs Branch shall review the basis of the billed amount, communicate the results of its review to the parties and inform you of your recourse to pursue this matter further with the Commission.

### For Nevada

If you believe you have been billed incorrectly, please contact TelePacific. The Company will investigate the matter and report the results of its investigation to you. You may request a written report. If you are not satisfied with the Company's resolution of your dispute, you may file a complaint with the Public Service Commission of Nevada, Consumer Division, 1150 E. William Street, Carson City, Nevada 89701, telephone number 800-922-0900 (toll free). You may be required to pay any disputed amount to TelePacific pending resolution of the complaint. TelePacific will refund any paid amount that the Commission finds to have been improperly charged.

**Previous Bill Amount** (From invoice 801611-0) **\$2,016.30**

Payments

Date	Type	Amount
05/03/04	Payment	(\$2,016.30)

**Total Payments** **(\$2,016.30)**

Adjustments

Date	Type	Amount
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**Total Adjustments** **\$0.00**

**Balance Forward** **\$0.00**

**Late Payment Charge** **\$0.00**

Current Charges

Monthly Recurring Charges

Service	From	To	Qty	Amount
Nevada - Flex T1 Line Bundle	05/09/04	06/08/04	1	\$464.50
256K Data Service			1	
4-8 Voice Lines			1	
Business Line Service			8	
Line Hunting			7	
Remote Call Forward			2	
*Domain Name Hosting	05/09/04	06/08/04	1	\$0.00
*IP Addresses Block of 16	05/09/04	06/08/04	1	\$0.00
*Web Hosting	05/09/04	06/08/04	1	\$29.00
1.544M Internet T1	05/09/04	06/08/04	1	\$699.30
Basic T-Pack 2500 Minute Bundle Monthly Charge-CA	05/09/04	06/08/04	4	\$200.00
Business Line Service	05/09/04	06/08/04	20	\$165.20
Line Hunting	05/09/04	06/08/04	15	\$0.00
Long Distance Access Charge	05/09/04	06/08/04	28	\$112.00
Remote Call Forward	05/09/04	06/08/04	2	\$33.00

**Total Recurring Charges** **\$1,703.00**

Usage Charges

Domestic

Description	Calls	Minutes	Amount
Zones 1&2	1,012	2,678.7	\$40.83
Rating Discount			(\$40.83)
Zone 3	367	658.4	\$26.02
Rating Discount			(\$26.02)
Intra-LATA	171	464.9	\$21.31
Rating Discount			(\$21.31)
Intra-State/Inter-LATA	726	1,910.3	\$94.52
Rating Discount			(\$94.52)
Inter-State/Inter-LATA	718	2,337.3	\$133.06
Rating Discount			(\$133.06)
Hawaii	10	16.1	\$1.32
<b>Total</b>	<b>3,004</b>	<b>8,065.7</b>	<b>\$1.32</b>

International

Description	Calls	Minutes	Amount
Australia	1	3.0	\$0.48
South Africa	13	187.8	\$99.61
<b>Total</b>	<b>14</b>	<b>190.8</b>	<b>\$100.09</b>

Directory Assistance

Description	Calls	Amount
Local Dir Asst	40	\$34.00
Long Distance Dir Asst	1	\$0.85
<b>Total</b>	<b>41</b>	<b>\$34.85</b>

**Total Usage Charges** **\$136.26**

Other Charges

Description	From	To	Qty	Amount
FCC Charge for Network Access (EUCLC)	05/09/04	06/08/04	8	\$38.40
Local Number Portability Charge	05/09/04	06/08/04	8	\$2.88
FCC Charge for Network Access (EUCLC)	05/09/04	06/08/04	20	\$92.60
Local Number Portability Charge	05/09/04	06/08/04	20	\$7.20

**Total Other Charges** **\$141.08**

Taxes and Surcharges

Type	Amount
911 Tax	\$2.92
California High Cost Fund A Surcharge	\$0.62
California High Cost Fund B Surcharge	\$8.72
Federal Excise Tax	\$20.66
Federal Universal Service Fund Surcharge	\$20.17
P.U.C. Tax (Fees)	\$0.48
Relay Service Communications Device Fund (DEAF) Surcharge	\$1.74
State Universal Service Fund Surcharge	\$4.36
Statutory Gross Receipts Tax	\$1.00

**Total Taxes and Surcharges** **\$60.67**

**Total Current Charges** **\$2,041.01**

**Total Due** **\$2,041.01**

LOCATION: HQ

Current Charges

Monthly Recurring Charges

Service	From	To	Qty	Amount
Nevada - Flex T1 Line Bundle	05/09/04	06/08/04	1	\$20.00
Business Line Service			8	
Line Hunting			7	
Remote Call Forward			2	
*Domain Name Hosting	05/09/04	06/08/04	1	\$0.00
*Web Hosting	05/09/04	06/08/04	1	\$29.00
Basic T-Pack 2500 Minute Bundle Monthly Charge-CA	05/09/04	06/08/04	4	\$200.00
Business Line Service	05/09/04	06/08/04	20	\$165.20
Line Hunting	05/09/04	06/08/04	15	\$0.00
Long Distance Access Charge	05/09/04	06/08/04	28	\$112.00
Remote Call Forward	05/09/04	06/08/04	2	\$33.00
<b>Total Recurring Charges</b>				<b>\$559.20</b>

Usage Charges

Domestic

Description	Calls	Minutes	Amount
Zones 1&2	1,012	2,678.7	\$40.83
Rating Discount			(\$40.83)
Zone 3	367	658.4	\$26.02
Rating Discount			(\$26.02)
Intra-LATA	171	464.9	\$21.31
Rating Discount			(\$21.31)
Intra-State/Inter-LATA	726	1,910.3	\$94.52
Rating Discount			(\$94.52)
Inter-State/Inter-LATA	718	2,337.3	\$133.06
Rating Discount			(\$133.06)
Hawaii	10	16.1	\$1.32
<b>Total</b>	<b>3,004</b>	<b>8,065.7</b>	<b>\$1.32</b>

International

Description	Calls	Minutes	Amount
Australia	1	3.0	\$0.48
South Africa	13	187.8	\$99.61
<b>Total</b>	<b>14</b>	<b>190.8</b>	<b>\$100.09</b>

Directory Assistance

Description	Calls	Amount
Local Dir Asst	40	\$34.00
Long Distance Dir Asst	1	\$0.85
<b>Total</b>	<b>41</b>	<b>\$34.85</b>

Total Usage Charges \$136.26

Other Charges

Description	From	To	Qty	Amount
FCC Charge for Network Access (EUCLC)	05/09/04	06/08/04	8	\$38.40
Local Number Portability Charge	05/09/04	06/08/04	8	\$2.88
FCC Charge for Network Access (EUCLC)	05/09/04	06/08/04	20	\$92.60
Local Number Portability Charge	05/09/04	06/08/04	20	\$7.20
<b>Total Other Charges</b>				<b>\$141.08</b>

Taxes and Surcharges

Type	Amount
911 Tax	\$2.92
California High Cost Fund A Surcharge	\$0.62
California High Cost Fund B Surcharge	\$8.72
Federal Excise Tax	\$20.66
Federal Universal Service Fund Surcharge	\$20.17
P.U.C. Tax (Fees)	\$0.48
Relay Service Communications Device Fund (DEAF) Surcharge	\$1.74
State Universal Service Fund Surcharge	\$4.36
Statutory Gross Receipts Tax	\$1.00
<b>Total Taxes and Surcharges</b>	<b>\$60.67</b>

**Total Current Charges for this Location \$897.21**

**702-650-5750**

Long Distance Carrier (IntraLATA): TelePacific Communications  
 Long Distance Carrier (InterLATA): TelePacific Communications

**Usage Charges**

Description	Calls	Minutes	Amount
Inter-State/Inter-LATA	19	18.6	\$1.11
<b>Total</b>	<b>19</b>	<b>18.6</b>	<b>\$1.11</b>

**Inter-State/Inter-LATA**

Date	Time	Number	Location	Min	Amt
04/10	09:21	(858)546-1122	La Jolla, CA	0.5	\$0.03
04/12	13:33	(858)546-1122	La Jolla, CA	0.5	\$0.03
04/13	10:30	(858)546-1122	La Jolla, CA	1.0	\$0.06
04/13	10:58	(858)546-1122	La Jolla, CA	1.3	\$0.08
04/14	14:08	(858)546-1122	La Jolla, CA	0.8	\$0.05
04/15	08:19	(858)546-1122	La Jolla, CA	1.7	\$0.10
04/15	16:41	(858)546-1122	La Jolla, CA	0.5	\$0.03
04/16	10:38	(858)546-1122	La Jolla, CA	0.7	\$0.04
04/16	11:41	(858)546-1122	La Jolla, CA	1.3	\$0.08
04/19	09:22	(858)546-1122	La Jolla, CA	0.5	\$0.03
04/19	10:48	(858)546-1122	La Jolla, CA	0.8	\$0.05
04/22	13:15	(858)546-1122	La Jolla, CA	1.1	\$0.07
04/24	09:21	(858)546-1122	La Jolla, CA	1.0	\$0.06
04/26	15:17	(858)546-1122	La Jolla, CA	2.6	\$0.15
04/27	10:47	(858)546-1122	La Jolla, CA	2.0	\$0.11
04/28	08:23	(858)546-1122	La Jolla, CA	0.5	\$0.03
04/28	18:42	(858)546-1122	La Jolla, CA	0.5	\$0.03
05/06	09:23	(858)546-1122	La Jolla, CA	0.7	\$0.04
05/06	10:43	(858)546-1122	La Jolla, CA	0.6	\$0.04
<b>Total</b>	<b>19 Calls</b>			<b>18.6</b>	<b>\$1.11</b>

**702-650-5760**

Long Distance Carrier (IntraLATA): TelePacific Communications  
 Long Distance Carrier (InterLATA): TelePacific Communications

**Usage Charges**

Description	Calls	Minutes	Amount
Inter-State/Inter-LATA	36	57.8	\$3.33
<b>Total</b>	<b>36</b>	<b>57.8</b>	<b>\$3.33</b>

**Inter-State/Inter-LATA**

Date	Time	Number	Location	Min	Amt
04/09	10:07	(858)546-1188	La Jolla, CA	9.1	\$0.50
04/09	12:37	(858)546-1188	La Jolla, CA	1.5	\$0.09
04/12	09:17	(858)546-1188	La Jolla, CA	1.5	\$0.09
04/12	18:33	(858)546-1188	La Jolla, CA	0.8	\$0.05
04/13	08:05	(858)546-1188	La Jolla, CA	0.7	\$0.04
04/13	10:25	(858)546-1188	La Jolla, CA	0.9	\$0.05
04/13	16:31	(858)546-1188	La Jolla, CA	0.8	\$0.05
04/15	09:39	(858)546-1188	La Jolla, CA	1.6	\$0.09
04/16	12:59	(858)546-1188	La Jolla, CA	0.5	\$0.03
04/16	13:41	(858)546-1188	La Jolla, CA	1.5	\$0.09
04/19	10:28	(858)546-1188	La Jolla, CA	0.7	\$0.04
04/19	11:06	(858)546-1188	La Jolla, CA	1.4	\$0.08
04/20	12:22	(858)546-1188	La Jolla, CA	5.0	\$0.28
04/21	09:17	(858)546-1188	La Jolla, CA	0.8	\$0.05
04/22	09:13	(858)546-1188	La Jolla, CA	0.5	\$0.03
04/22	13:19	(858)546-1188	La Jolla, CA	3.2	\$0.18
04/23	09:13	(858)546-1188	La Jolla, CA	1.0	\$0.06
04/24	12:12	(858)546-1188	La Jolla, CA	0.8	\$0.05
04/26	09:57	(858)546-1188	La Jolla, CA	10.4	\$0.57
04/26	17:04	(858)546-1188	La Jolla, CA	1.6	\$0.09
04/27	10:09	(858)546-1188	La Jolla, CA	0.6	\$0.04
04/27	10:50	(858)546-1188	La Jolla, CA	1.5	\$0.09
04/28	12:07	(858)546-1188	La Jolla, CA	0.7	\$0.04
04/29	09:59	(858)546-1188	La Jolla, CA	0.6	\$0.04
04/29	10:47	(858)546-1188	La Jolla, CA	0.6	\$0.04
04/30	08:04	(858)546-1188	La Jolla, CA	0.6	\$0.04
04/30	21:09	(858)546-1188	La Jolla, CA	1.0	\$0.06
05/03	08:11	(858)546-1188	La Jolla, CA	0.5	\$0.03

Date	Time	Number	Location	Min	Amt
05/04	11:46	(858)546-1188	La Jolla, CA	1.4	\$0.08
05/04	12:28	(858)546-1188	La Jolla, CA	1.3	\$0.08
05/04	19:39	(858)546-1188	La Jolla, CA	0.8	\$0.05
05/05	08:04	(858)546-1188	La Jolla, CA	0.5	\$0.03
05/05	19:31	(858)546-1188	La Jolla, CA	0.5	\$0.03
05/06	05:14	(858)546-1188	La Jolla, CA	0.8	\$0.05
05/07	13:28	(858)546-1188	La Jolla, CA	0.5	\$0.03
05/07	13:44	(858)546-1188	La Jolla, CA	1.6	\$0.09
<b>Total</b>	<b>36 Calls</b>			<b>57.8</b>	<b>\$3.33</b>

**702-851-2209**

Long Distance Carrier (IntraLATA): TelePacific Communications  
 Long Distance Carrier (InterLATA): TelePacific Communications

**Usage Charges**

No Activity

**702-866-0765**

Long Distance Carrier (IntraLATA): TelePacific Communications  
 Long Distance Carrier (InterLATA): TelePacific Communications

**Usage Charges**

Description	Calls	Minutes	Amount
Inter-State/Inter-LATA	4	15.4	\$0.87
Local Dir Asst	1	0.5	\$0.85
<b>Total</b>	<b>5</b>	<b>15.9</b>	<b>\$1.72</b>

**Inter-State/Inter-LATA**

Date	Time	Number	Location	Min	Amt
04/16	11:47	(916)636-0761	Sacramento, CA	1.2	\$0.07
04/21	14:42	(801)299-6700	Bountiful, UT	9.4	\$0.52
04/22	11:47	(859)466-5265	Covington, KY	1.5	\$0.09
04/23	11:07	(619)231-6100	San Diego, CA	3.3	\$0.19
<b>Total</b>	<b>4 Calls</b>			<b>15.4</b>	<b>\$0.87</b>

**702-866-0782**

Long Distance Carrier (IntraLATA): TelePacific Communications  
 Long Distance Carrier (InterLATA): TelePacific Communications

**Usage Charges**

No Activity

**702-866-2314**

Long Distance Carrier (IntraLATA): TelePacific Communications  
 Long Distance Carrier (InterLATA): TelePacific Communications

**Usage Charges**

Description	Calls	Minutes	Amount
Intra-State/Inter-LATA	2	7.5	\$0.42
Inter-State/Inter-LATA	5	15.3	\$0.85
<b>Total</b>	<b>7</b>	<b>22.8</b>	<b>\$1.27</b>

**Intra-State/Inter-LATA**

Date	Time	Number	Location	Min	Amt
04/16	15:50	(775)265-0457	Gardnervl, NV	0.6	\$0.04
04/19	14:28	(775)329-4443	Reno, NV	6.9	\$0.38
<b>Total</b>	<b>2 Calls</b>			<b>7.5</b>	<b>\$0.42</b>

**Inter-State/Inter-LATA**

Date	Time	Number	Location	Min	Amt
04/14	09:44	(916)390-5577	Fair Oaks, CA	2.1	\$0.12
04/14	09:48	(916)782-2869	Roseville, CA	0.7	\$0.04
04/16	15:17	(818)920-0729	Sanfrnando, CA	0.5	\$0.03
04/23	09:14	(310)665-2887	Inglewood, CA	10.0	\$0.55
04/26	15:50	(619)233-4100	San Diego, CA	2.0	\$0.11

**LOCATION: 2nd Office, Success Street**

Current Charges

Monthly Recurring Charges

<u>Service</u>	<u>From</u>	<u>To</u>	<u>Qty</u>	<u>Amount</u>
*IP Addresses Block of 16	05/09/04	06/08/04	1	\$0.00
1.544M Internet T1	05/09/04	06/08/04	1	\$699.30
Total Recurring Charges				\$699.30
Total Usage Charges				\$0.00
<b>Total Current Charges for this Location</b>				<b>\$699.30</b>

**LOCATION: 3rd Office, Prosper Place**

Current Charges

Monthly Recurring Charges

<u>Service</u>	<u>From</u>	<u>To</u>	<u>Qty</u>	<u>Amount</u>
Nevada - Flex T1 Line Bundle	05/09/04	06/08/04	1	\$444.50
256K Data Service			1	
8 Voice Lines			1	
Total Recurring Charges				\$444.50
Total Usage Charges				\$0.00
<b>Total Current Charges for this Location</b>				<b>\$444.50</b>