

# About Your Bill

The following information breakouts will help you understand your TelePacific bill. For additional questions, please call Customer Care at 877-487-8722. And thank you again for choosing TelePacific.

**Remittance**  
Return this portion with your payment



515 S. Flower St., 47th Floor  
Los Angeles, Ca 90071-2201

Return Service Requested

### Remittance Section

Account Number	1234567890
Invoice Number	4569364-0
Statement Date	01/09/07
Amount Due	\$2,675.33
Pay By	02/04/07
Amount Paid	\$

Please make checks payable to *TelePacific Communications*

**Amount Enclosed**  
Please indicate the payment amount included with your remittance

**TelePacific Valued Customer**  
1234 Main St  
Suite 100  
Any City, Any State 99999-9999

**\*958526015153\***

TelePacific Communications  
P.O. Box 526015  
Sacramento, CA 95852-6015

Call (877) 487-8722 for a change of address.

0000017282 0004569364 00000267533 7

Please detach and return above portion with your payment

**Account/Invoice No.**  
Have these numbers handy when calling customer service



**TelePacific Valued Customer**  
1234 Main St  
Suite 100  
Any City, Any State 99999-9999

### Service Invoice

Account Number	1234567890
Invoice Number	4569364-0
Statement Date	01/09/07
Amount Due	\$2,675.33
Pay By	02/04/07

**Statement Date**  
Charges/credits put to this date are in your bill

**Summary of Charges**  
See page 3 of bill (reverse side) for information details

Previous Bill Amount	Payments	Adjustments	Balance Forward	Late Payment Charge	Current Charges	Total Due By 02/04/07
\$2,781.75	(\$2,781.75)	\$0.00	\$0.00	\$0.00	\$2,675.33	\$2,675.33

Total Charges are due by 02/04/07 after which a 1.5% per month late payment may apply.

**Pay By**  
Invoice payment due date

**Inquiry Address**  
Please send all written inquiries to this address

### How to contact us



Service Inquiry Center  
515 South Flower Street, 47th Floor  
Los Angeles, CA 90071  
www.telepacific.com



Call us Toll Free  
Customer Service and Billing: (877) 487-8722  
Repair: (877) 487-8349 (24 Hours)  
Sales: (877) 487-8722 (M-F 8am-6pm)

**Contact Numbers**

**Important Messages**  
Customer notifications, new product information and special offers are listed here

### Important Messages

Thank you for choosing TelePacific Communications.

TelePacific Connect is a FREE conferencing service allowing participants to meet virtually anywhere. Conference participants join in for the price of making normal calls. Callers may reserve a conference number by visiting <http://telepacific.com/connect>. To obtain more information on TelePacific Connect, please visit <http://www.telepacific.com/tc>

**Previous Bill**  
Charges from  
previous month

**Payments**  
Payments received  
and credited to  
your account in the  
last month

**Adjustments**  
Debits or credits  
since last bill

**Late Charge**  
If last payment  
was received late

**Recurring Charges**  
Charges that  
remain constant  
each month  
regardless of usage

**Usage Charges**  
Charges that vary  
each month based  
on call volumes

Account: 1234567890 - TelePacific Valued Customer  
Invoice: 4569364-0 (01/09/07)

**Invoice Summary**

Page: 3

**Previous Bill Amount** (From invoice 438947-0) **\$2,781.75**

**Payments**  
Date Type Amount  
12/28/06 Payment (\$2,781.75)  
**Total Payments (\$2,781.75)**

**Adjustments**  
Date Type Amount  
**Total Adjustments \$0.00**

**Balance Forward \$0.00**

**Late Payment Charge \$0.00**

**Current Charges**

Monthly Recurring Charges				
Service	From	To	Qty	Amount
Plus Connections 1000	12/09/06	01/08/07	1	\$868.70
Commitment Deficit				
*IP Addresses Block of 32	01/09/07	02/08/07	1	\$17.50
1.544M Internet Access	01/09/07	02/08/07	1	\$562.50
Business Line Custom - SBC	01/09/07	02/08/07	3	\$30.84
Caller ID Name	01/09/07	02/08/07	1	\$9.50
DID Numbers, Block of 20	01/09/07	02/08/07	4	\$20.00
Line Hunting	01/09/07	02/08/07	3	\$0.00
Long Distance Access Charge	01/09/07	02/08/07	5	\$0.00
Out of Rate Center Numbers: Single DID	01/09/07	02/08/07	4	\$32.00
Platinum International	01/09/07	02/08/07	1	\$0.00
Switched LD California Voice Services	01/09/07	02/08/07	3	\$0.00
Toll Free Number Charge	01/09/07	02/08/07	2	\$3.00
Voice Only PRI	01/09/07	02/08/07	2	\$745.41
<b>Total Recurring Charges</b>				<b>\$2,289.45</b>

Usage Charges				
Toll Free Inbound				
Description	Calls	Minutes	Amount	
Intra-LATA	79	134.0	\$4.73	
Rating Discount			(\$0.31)	
Intra-State/Inter-LATA	43	84.8	\$2.97	
Rating Discount			(\$0.17)	
Inter-State/Inter-LATA	361	1,034.3	\$41.83	
Rating Discount			(\$1.56)	
Canada	12	14.6	\$2.52	
Rating Discount			(\$0.05)	
Hawaii	7	7.2	\$0.96	
Rating Discount			(\$0.02)	
<b>Total</b>	<b>502</b>	<b>1,274.9</b>	<b>\$51.20</b>	

Domestic				
Description	Calls	Minutes	Amount	
Zones 1&2	371	1,046.1	\$15.53	
Rating Discount			(\$2.40)	
Zone 3	92	287.6	\$8.18	
Rating Discount			(\$0.40)	
Intra-LATA	207	479.4	\$17.01	
Rating Discount			(\$0.82)	
Intra-State/Inter-LATA	24	227.5	\$7.63	
Rating Discount			(\$0.09)	
Inter-State/Inter-LATA	365	1,291.0	\$44.37	

\*Refer to Page 2, "Official Messages," under the heading "Explanation of Deniable/Non-Deniable Charges"

Description	Calls	Minutes	Amount
Rating Discount			(\$1.43)
Canada	18	50.1	\$4.58
Rating Discount			(\$2.58)
Hawaii	2	2.8	\$0.17
Northern Marianas Islands	2	1.8	\$0.30
Rating Discount			(\$0.01)
<b>Total</b>	<b>1,081</b>	<b>3,386.3</b>	<b>\$90.04</b>

International			
Description	Calls	Minutes	Amount
China	9	49.5	\$17.36
Rating Discount			(\$11.42)
Colombia	5	17.1	\$8.06
Rating Discount			(\$4.81)
Mexico	6	12.7	\$3.18
Rating Discount			(\$1.40)
<b>Total</b>	<b>20</b>	<b>79.3</b>	<b>\$10.97</b>

Directory Assistance		
Description	Calls	Amount
Local Dir Asst	5	\$4.25
<b>Total</b>	<b>5</b>	<b>\$4.25</b>

**Total Usage Charges \$156.46**

Other Charges				
Description	From	To	Qty	Amount
FCC Charge for Network Access (EUCLC)	01/09/07	02/08/07	3	\$13.89
FCC Charge for Network Access (EUCLC)	01/09/07	02/08/07	2	\$46.30
Local Number Portability Charge	01/09/07	02/08/07	3	\$1.08
Local Number Portability Charge	01/09/07	02/08/07	2	\$3.60
Administrative Service Fee			1	\$25.06
<b>Total Other Charges</b>				<b>\$89.93</b>

Government Fees and Taxes		
Type	Amount	
911 Tax	\$4.45	
California High Cost Fund A Surcharge	\$1.78	
California High Cost Fund B Surcharge	\$17.42	
California Teleconnect Fund Surcharge	\$1.07	
Federal Excise Tax	\$28.89	
Federal Universal Service Fund Surcharge	\$17.80	
P.U.C. Tax (Fees)	\$0.92	
Relay Service Communications Device Fund (DEAF) Surcharge	\$0.41	
State Universal Service Fund Surcharge	\$11.18	
Utility Users Tax	\$55.57	
<b>Total Government Fees and Taxes</b>	<b>\$139.49</b>	

**Total Current Charges \$2,675.33**

**Total Due \$2,675.33**

**Directory Assistance**  
All 411 and other  
information calls

**Other Charges**  
A detailed list of  
other charges  
allowed by the FCC

**Taxes & Surcharges**  
Standard taxes and  
surcharges applied to  
your invoice.

**Current Charges**  
Charges incurred  
since last billing

**Amount Due**  
Current charges  
plus any unpaid  
charges from  
prior bills

**Prorated Charges on your First Bill**

TelePacific Communications bills your service charges one month in advance. Your first bill will be larger than a normal bill as it includes service charges from the first day you start service with TelePacific through the end of the following month. The prorated charges begin on the day you started service with TelePacific and the charge is listed separate on the invoice. Your future invoices from TelePacific will NOT include prorated charges and will reflect a normal one-month service charge except in the case where new services have been added.



tel: 877-487-8722  
email: CustomerService@telepacific.net  
url: telepacific.com