

Integrated Voice

Integrated Voice is a cost-saving, competitive replacement for voice and data services.

Integrated Voice combines voice and data over a single dynamic broadband circuit to help you cut costs and maximize efficiency. The service works with your existing PBX or IP PBX, delivering calls via analog lines, PRI services, or direct SIP trunks.



Analog Lines

Traditional analog business lines with two-way calling.

PRI Services

Full PRIs or individual voice channels via T1-CAS or ISDN-PRI.

SIP Trunking

Popular direct SIP trunks for IP PBX equipment.

We offer a choice of business-class broadband options—including DSL, T1, and Ethernet with speeds up to 20x20 Mbps—and we provide dynamic allocation of bandwidth between voice and data. When bandwidth is not being used for calls, it remains free for data services. You get both voice and data over one bandwidth-optimized connection, while saving up to 45% over traditional phone service.

Because this service uses a VoIP network, you can add hosted features, such as Auto Attendants and Hunt Groups, to support your business. Individual users can also extend their phone service with advanced hosted features like Remote Worker and Find Me/Follow Me.

Benefits

Save Money.

Purchase only one circuit for voice and data instead of two.

Save up to 45% over traditional phone services.

Buy only the lines or trunks you need and pay as you go—no need to commit to a full 23-line PRI.

Keep more bandwidth free for data with optimal voice compression.

Share low-cost long distance minutes company-wide and carry forward unused minutes.

Select from optional hosted features to improve productivity.





Integrated Voice

Get From Your Existing Phone System

With Integrated Voice, you don't have to replace your phone system to reduce costs, add features, and boost flexibility.

FEATURES	DETAILS
Significant Cost Savings	 Save up to 45% over traditional PRIs or analog lines Combine your voice and data circuits with a single connection Low long distance rates with unlimited calling plans available
Optional Bandwidth Utilization	 Bandwidth is allocated dynamically, so it stays available for data when not being used for a voice call G.729 voice compression uses the least possible amount of bandwidth for calls
Affordable Scalability	 Avoid unnecessary costs by purchasing trunks in predefined increments with traditional PRIs Purchase only the number of trunks or lines you actually need Scale in small increments as you grow
Exceptional Reliability	 Voice traffic travels on our private network and never touches the public Internet Voice traffic is prioritized over data packets, so you can count on crystal clear call quality
Optional Hosted Features	 Improve company productivity and reliability with hosted IP features, such as Automated Attendants and Hunt Groups Enhance workforce productivity and mobility with advanced features for individual users, such as Remote Office and Outlook Integration

Advantages

End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

Unbeatable Experience

We've been serving businesses with innovative communications services for 16 years.

Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.