



Service Order Form

Customer \_\_\_\_\_  
 Account Executive \_\_\_\_\_  
 Sales Engineer \_\_\_\_\_  
 Contract Term \_\_\_\_\_  
 Billing Currency 1 Year  
US Dollars (USD)

Order Summary	Monthly Charges				Non-Recurring Charges				
	Loop	Port	Video	Voice	Total	Loop	Port	Other	Total
Order Totals	-	-	-	-	-	-	-	-	-

Site #	Street Address	City	State/Country	Circuit Type	Product Type	Port Option	Video Option	Voice Option	Monthly Charges				Non-Recurring Charges					
									Loop	Port	Video	Voice	Total	Loop	Port	Other	Total	
1									-	-	-	-	-	-	-	-	-	-
2									-	-	-	-	-	-	-	-	-	-
3									-	-	-	-	-	-	-	-	-	-
4									-	-	-	-	-	-	-	-	-	-
5									-	-	-	-	-	-	-	-	-	-
6									-	-	-	-	-	-	-	-	-	-
7									-	-	-	-	-	-	-	-	-	-
8									-	-	-	-	-	-	-	-	-	-
9									-	-	-	-	-	-	-	-	-	-
10									-	-	-	-	-	-	-	-	-	-

**Notice: The terms and conditions of Service are set forth in MASERGY'S standard terms and conditions for service (Attachment A) which are incorporated herein by Reference For subsequent orders, Attachment A from the original order will be the incorporated document**

- Masergy will provide the required details to configure the Customer Provided Equipment (CPE). Additional installation or configuration support for the CPE is available, at a rate of \$100 per hour (Consulting Fee).
- Variable rate and Tiered port prices are shown at the minimum tier. Any charges for usage above this tier will be billed pursuant to the list prices less any applicable discount.
- Off-net voice usage (if applicable) will be billed pursuant to rates provided in a separate attachment.
- Prices listed above are for Masergy service only and do not include potential charges that may be associated with the installation, maintenance, or warranty of circuit extension work or any additional construction required to complete local access facilities or line extensions. MASERGY will order all telco lines required for local access to the designated building point of demarcation. If requested by the customer, MASERGY will request the Local Exchange Carrier (LEC) or other 3rd party provider to extend the circuit from the designated building point of demarcation to the extended delivery point. In some cases MASERGY may not be able to provide the line extension. Customer may be billed separately by MASERGY or by a third party for fees associated with facilities construction or line extensions, if applicable.
- All equipment provided by Masergy will remain the property of Masergy and must be returned to Masergy, in substantially the same condition (normal wear and tear excepted) in the event of service termination.
- Metered video and voice is calculated by taking the total of outbound and inbound Gigabits multiplied by the price per Gigabit.

**Agreed and Accepted:**

Masergy Communications, Inc.		Customer	
Signature:	Date:	Company Name:	
Name (Print):		Signature:	Date:
Title:		Name (Print):	
2740 N. Dallas Parkway, Suite 260 Plano, TX 75093 ATTN: Contracts Administration Phone: (214) 442-5700 Fax: (214) 442-5756		Address:	
Account Executive:	Telephone:	City:	Zip:
Sales Engineer:	Telephone:	Telephone:	Fax: E-mail: