IP TELEPHONY/ MESSAGING

Converged Communications, plus Feature-Rich Applications.

IP Telephony solutions help rationalize costs by using IP to securely carry voice traffic, centrally manage administrative functions and enable application access from multiple sites. By converging voice and data traffic using Internet Protocol, IP Telephony and Messaging maximizes network efficiency, reduces capital and operating costs, and opens new service opportunities. Our fully-certified equipment consultants leverage a wide portfolio of IP Telephony and Messaging solutions from Cisco, Polycom, Avaya, NEC and ADTRAN that customize the seamless business communications solutions you need in today's competitive environment.

Our IP Telephony solutions are flexible enough to meet your specific needs and can be deployed in a wide range of business environments, including:

- Single site or campus
- Multi-site or campus
- Remote or branch offices
- Mobile workforce

Benefits / Features

- Offer the robustness and quality of service that voice service requires
- Lower TCO (Total Cost of Ownership)
- Uses IP to maximize network efficiency, reducing capital costs
- Enables rich, new multimedia services, such as Web-enabled multimedia contact centers, unified communications and presence
- By centralizing applications like messaging, a consistent look and feel is presented as capabilities are distributed over the network, driving enhanced productivity for employees and improving the experience for customers.

Benefits / Features

- Automated Attendant
- Voicemail
- Advanced Routing
- Desktop Messaging