

DATA CENTER SERVICES



REDUCE COSTS AND IT STAFF BURDEN

Many businesses want to retain control of their applications and infrastructure, but don't want to devote the significant IT resources and upfront capital required to build, operate and maintain their own data centers. With EarthLink data center and colocation services, businesses get the control, security and performance they need to run their most mission-critical applications, without the upfront capital investment, burden on IT staff, and network, power and real estate issues.

Why EarthLink Business?

With EarthLink Business, your infrastructure is housed in state-of-the-art, fully redundant Tier 4 and 3 data centers with a 99.999% uptime guarantee. Facilities are SSAE 16 compliant and are all built and operated according to industry best practices for security, compliance, efficiency and performance.

Data Center Services

Colocation

With colocation services, you retain control of the servers hosting your mission-critical applications while leveraging space, racks, power cooling and bandwidth from EarthLink Business. Colocation options include:

- 1/4 cabinet: Entry level for secure lockable location environmental controls
1Mbps bandwidth, 100 Mbps port speed, Metered Power
120V/208V Circuit, 8 IP addresses
- 1/2 cabinet: Mid-range space and a secure lockable location
2Mbps bandwidth, 100 Mbps port speed, Metered Power
120V/208V Circuit, 16 IP addresses
- Full cabinet: Space for several servers, in a secure lockable location
2Mbps bandwidth, 100 Mbps port speed, Metered Power
120V/ 208V Circuit, 32 IP addresses

Managed Colocation

Retain control where you want it and leave the rest to the IT experts at EarthLink. All colocation services include network, power and hardware support, with additional service options available including monitoring, server reboot, operating systems management, backup/restore, tuning and security assessments.

FEATURES

- Tier 4 and 3 SSAE 16 compliant data centers with a 99.999% uptime guarantee 24/7/365 monitoring and phone support
- Best practice procedures to ensure security
- High reliability with end-to end redundancy, high speed replication between sites and optional disaster recovery
- Business mobility with secure access from any company facility

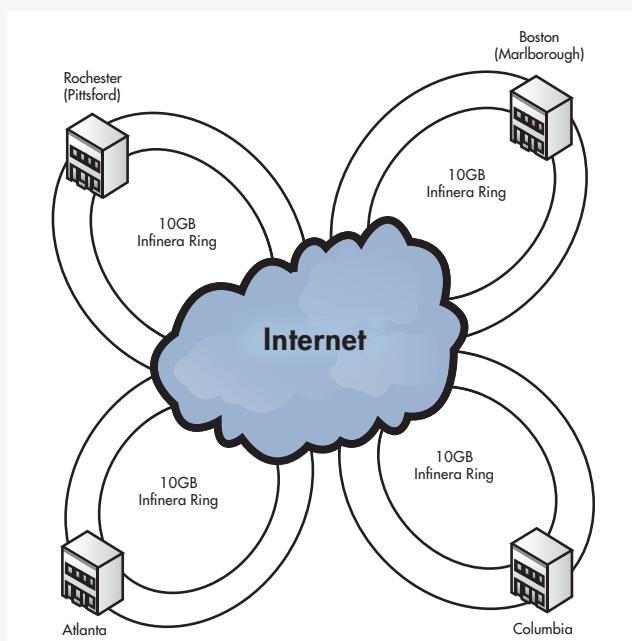
BENEFITS

- Retain management and control of applications and infrastructure
- Reduce the burden on IT staff of building and maintaining data centers
- Lower upfront capital investment by scaling infrastructure based on need
- Manage risk by scaling infrastructure based on need

GET STARTED

Flexible Service Options

EarthLink Business offers partial or full lockable racks with metered/fixed power and bandwidth. Bandwidth, power, server configurations and add-on support services can also be customized. Customers have the option to leverage EarthLink Business network services, or to use third-party carriers.



Enterprise-Class Security and Reliability

Services are hosted in state-of-the-art, Tier 4 and 3 data centers with continuous monitoring and a 99.999% uptime guarantee. Security measures include access cards, dual-factor biometric fingerprint scanners and video surveillance. SSAE 16 audits of our IT control objectives and activities validate our ability to support compliance requirements.

24/7/365 Support

IT experts are available to answer support calls 24/7/365. All colocation services include network, power and hardware support. Customers can add additional support services including:

- Server Reboot
- 24/7 Emergency Support
- Advanced Monitoring
- OS Installation/Management
- Antivirus Services
- Database Backup & Restore
- Performance Tuning
- Security Assessment

End-to-End Redundancy

Our data centers are designed for high reliability, with fully redundant cooling, power, filtering, storage area network (SAN) infrastructure, switching and routing platforms and interconnected (10G) networks. Hardware-based SAN replication between sites and disaster recovery with Site Recovery Manager are available for data and applications.

Efficient Power and Cooling

Controlled temperature and humidity, high powered dry coolers and HVAC systems, air filtering and metered power ensure that all equipment runs efficiently, including dense blade and storage-oriented environments. Air is filtered to remove contaminants and environmentally friendly, FM200 inert gas is used for fire suppression.

About EarthLink Business

EarthLink is a leading IT services, network and communications provider to more than 150,000 businesses. EarthLink empowers customers with nationwide data and voice IP services, as well as managed IT services including cloud computing, data centers, virtualization, security, applications and support services.

GET STARTED