# APPLICATION SERVICES



#### SECURE, RELIABLE, "ANYWHERE" ACCESS

Maintaining software applications can be expensive and time consuming, requiring significant investment in hardware, training and software licenses as well as IT resources for testing and deploying updates. Without the proper processes in place, businesses can miss out on new productivity features and increase their exposure to outages and attacks. With application services from EarthLink Business, you can free your IT staff to focus on more strategic initiatives while strengthening security and reliability.

#### Why EarthLink Business?

EarthLink Business offers a broad suite of business applications including Microsoft® Exchange and SharePoint® 2010, all hosted and managed in our SSAE 16 compliant data centers. Customers can securely access these applications from any device or location, while benefitting from seamless patching, upgrades and backup and recovery services managed by EarthLink Business IT experts.

### **Application Services**

#### Secure Email:

Shared or dedicated Microsoft Exchange 2010 or dedicated Zimbra® XWA provide anywhere access to email, contacts, calendars and files, with features including secure remote access, antivirus and antispam. Services are fully redundant, load balanced and backed up daily for high reliability and performance. Additional service options include email encryption and archiving.

#### **Collaboration:**

Leverage Microsoft SharePoint 2010 to build collaborative workspaces such as corporate intranets or project team sites and securely exchange documents and ideas from anywhere.

#### Database:

EarthLink offers Microsoft SQL Server 2008 R2 database hosting with the three major versions: Web, Standard and Enterprise. With our SQL offering you can host your dedicated databases on our secure scalable platform.

#### **Secure File Transfer Portal:**

Securely exchange very large documents, images, videos and other files with customers or business partners over the Internet. Features include company branding and support for files up to 800MB.

#### **FEATURES**

- Flexible services, scalable up or down based on need
- Secure access from any device
- Built-in security including antivirus and antispam
- Seamless migration, patching, upgrades and 24/7/365 support
- Application-aware nightly SAN backups

#### **BENEFITS**

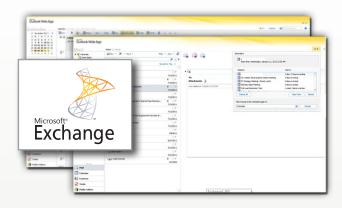
- Improve security and reliability with up-to-date software hosted in an enterprise-class data center
- Reduce costs and improve agility with flexible, pay-asyou- go services
- Refocus IT staff on strategic initiatives by offloading the hassles of day-to-day application maintenance







#### Flexible and Scalable Services



Whether it's Microsoft Exchange email for a small business, or a full suite of email, collaboration and backup services for thousands of users with EarthLink Business application services you only pay for what you need. Dedicated or shared hosting is available based on customer requirements.

## Enterprise-Class Data Centers

without disruption to your business.

**Seamless Patching and Upgrades** 

Application IT experts serve as an extension of your IT staff, providing 24/7/365 monitoring, maintenance and support. We work with your team to ensure that patches and upgrades are conducted regularly but

Services are hosted in fault tolerant SSAE 16 compliant data centers with continuous monitoring and a 99.999% uptime guarantee. Disaster recovery solutions are available to support automatic failover and recovery.

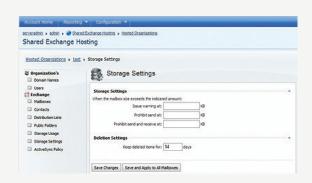
#### Secure Mobile Access

Users can securely send and receive messages with smartphones including Android®, Windows® Mobile and iPhone® using POP and IMAP. Microsoft ActiveSync provides added mobility by enabling users to access and synchronize email, contacts and calendars all while on the go.

#### **Built-In Security and Reliability**

With secure hosting and connectivity, antispam, and antivirus, email is protected against inbound and outbound threats. To ensure high availability, services are fully redundant and backed up nightly, and email is powered by a highly available hardware cluster.

#### Simple Web-Based Administration



With Microsoft Exchange 2010 Hosted Control Panel, administrators can easily and securely manage users, contacts, distribution lists and public folders and can monitor and limit storage usage, all through a webbased interface.

#### **About EarthLink Business**

EarthLink is a leading IT services, network and communications provider to more than 150,000 businesses. EarthLink empowers customers with nationwide data and voice IP services, as well as managed IT services including cloud computing, data centers, virtualization, security, applications and support services.

