

EARTHLINK COMPLETE™ VOICE HOSTED VOICE

HOSTED PBX FOR YOUR BUSINESS

Hosted Voice from EarthLink Business is a state-of-the-art, full-featured Hosted IP PBX solution, which eliminates the cost of purchasing and maintaining a PBX or key system. Hosted Voice is an affordable managed network solution that delivers significant advantages such as increased productivity, geographic flexibility, real time disaster recovery and reduced technology risk.

EarthLink Complete™ Hosted Voice Phone Systems



Gain the Advantage for Your Business Today

- Scalable fully managed flexible solution that grows as your business evolves
- Gain enterprise unified communications features without the complexity and capital expense of a new phone system. Receive voicemail as email, forward calls to multiple phones and more
- Protect against hurricanes, floods, earthquakes, tornadoes and other disasters with flexible routing options so you never lose communications with customers
- Use a simple web-based management tool that provides both system management control and user customization
- Minimize operating expenses with an all inclusive service bundle
- Avoid purchasing technology that quickly becomes obsolete – simply add features and services as they become available
- Work with one provider with quality of service on the EarthLink Network

PHONE SERVICE

- DID
- Voicemail
- IP Phones
- Internet
- Long Distance Bundle
- Converged Long Distance
- Basic Managed Router
- Free Calls Between Sites on New Nationwide Voice Products
- Share One Voicemail Box for Mobile and Landline

BENEFITS

- Find Me Follow Me
- Simultaneous Ring
- Voicemail to Email
- Online Portal
- Manage Services Online
- Free Site-to-Site Calls
- Abbreviated Dialing Between Sites
- Bandwidth up to 20 Mbps
- Quality of Service
- BYOB Option
- Quality of Service

OPTIONAL SERVICES

- Auto Attendant
- Unified Fax
- Conference Phones
- Full Range of IP Phones
- Incoming Call Manager
- Local Phone Service

GET STARTED

getinfo@earthlinkbusiness.com | www.earthlinkbusiness.com



The Communications Portal Provides You with a Powerful Tool

- Manage your phone from any web connection
- Play your voicemail from anywhere
- Ring your office phone and cell phone at the same time and never miss calls
- Save time and money by streamlining your business operations

The screenshot shows the EarthLink Business Communications Portal. At the top, there's a header with the phone number (555) 222-2222 and the EarthLink Business logo. Below the header is a navigation bar with tabs: Dashboard, Messages & Calls, Contacts, Call Manager, Apps, and Settings. The main content area is divided into several sections:

- Access Voicemail:** A callout box pointing to the 'You have 24 voicemails' notification.
- Missed Call Log:** A callout box pointing to the 'Missed Call' table.
- Contacts Click to Dial:** A callout box pointing to the 'Contacts' section.
- Call Settings For Incoming Calls:** A callout box pointing to the 'Call Manager Settings' section.

The 'Missed Call' table lists the following calls:

Caller	Time of call
Keenan Rachel	5/24 2:01 pm
Scott Yelton (...)	5/24 8:47 am
Michelle ALCO	5/23 1:03 pm
Michelle ALCO	5/23 1:03 pm
Michelle ALCO	5/23 10:19 am
Michelle ALCO	5/20 2:56 pm
CHOICE ONE C...	5/20 1:24 pm
Earthlink	5/20 9:38 am
Earthlink	5/18 2:37 pm
Cell Phone ALCO	5/18 7:30 am

The 'Contacts' section shows a search bar and a list of contacts: Michelle Berkley, Ray Grillo, Jennifer Davis, Michelle Berkley, Steph Allen, and Frank Allen. The 'Call Manager Settings' section shows a checkbox for 'When I receive a call' and a dropdown for 'use my Forwarding rules (Working Hours)'.

Hosted Voice Features

CALL FEATURES		GROUP CALL FEATURES
Call Hold	Selective Call Forwarding	Multi-Line Call Appearance
Call Forward	Selective Call Rejection	Shared-Line Appearance
Call Park	Call Handling Schedule	Hunt Groups
Call Pickup	Permissive Dialing (Assumed Dial 9)	Multiple Appearance Director Number
Call Transfer	Distinctive Ring	4-Digit Abbreviated Dialing
Caller ID Name	Account Codes	Call Pick-Up Group
Caller ID Number	Speed Dial (8 or 30)	Music On Hold
Caller ID Blocking	Click-to-Dial	Note: Available call features depend on seat type
Do Not Disturb	Outlook Integration	
Three-Way Calling	Find Me/Follow Me	
Anonymous Call Rejection	CommPortal (Web)	
Selective Call Acceptance	CommPortal Assistant (Desktop)	

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