

Charter Business® Fiber Internet

Flexible, reliable connectivity for today's business needs

Charter Business® Fiber Internet can offer your business a reliable, highly flexible, symmetrical access service with speeds from 2 Mbps up to 1 Gbps, with the ability to scale in increments of as little as 1 Mbps. Delivered via a direct fiber-optic connection to your business, this Ethernet-based service can seamlessly interface with your office local area network (LAN).

Great value

A single fiber connection from Charter Business can be used to deliver all of your optical services — without additional "local loop" charges. And because you pay only for the data speed you need, Charter Business Fiber Internet provides a low-cost option to traditional switched services.

Precision scalability

Whether it's 2 Mbps up to 1 Gbps, Charter Business Fiber Internet offers scalable speeds tailored to fit your business needs, instead of being confined to static DS-1 or DS-3 connections. Plus, at increments of as little as 1 Mbps, you can scale up your connection speed as your business grows.

Superior service

Charter Business Network Operations Center technicians proactively monitor the network 24/7/365 to maintain maximum performance. The U.S.-based support center and locally-based Charter technicians are able to quickly respond to service issues.

Top-level security

In addition to your network connection service, you can add Charter Business Security, our managed security service that provides added detection of cyber security threats and monitors network usage to ensure maximum workplace efficiency. It includes a full suite of firewall, intrusion detection, antivirus, and IPsec virtual private network (VPN) services to help protect your vital business information and maintain a healthy network.

Burstable fiber Internet billing option

Does your bandwidth needs fluctuate day-to-day or hour-by-hour? The Charter Business burstable fiber Internet billing option gives you the flexibility you need. After you commit to a level of bandwidth, you have the ability to burst up to your predetermined factor of 2X, 5X or 10X the bandwidth, without having to contact us first. Bandwidth usage is monitored and billed monthly. This service is perfect for companies that send periodic large data file downloads, or for those looking for a backup circuit for redundancy.

BGP routing and IP address announcement

For customers that must connect to multiple ISP providers and need data traffic to flow smoothly, Charter Business offers Border Gateway Protocol (BGP) routing or IP address announcement as service options.

DNS Support

Charter Business Fiber Internet service includes Domain Name System (DNS) support with static IP addresses to keep your business front and center on the

internet. The service starts by offering up to a total of 14 static (/28) IP addresses, with the option to add more at an incremental cost.

Cost-efficient rates for schools, libraries and rural healthcare providers

Charter Business is a certified service provider for the E-rate and Rural Health Care (RHC) programs. Administered by the Universal Service Administrative Company (USAC), these programs offer discounts to eligible schools, libraries and rural healthcare providers.