

Installation of Dedicated Services Flow Chart
(Voice T1 & DS3 / DIA / Private Line)

AIRESRING SALES DEPARTMENT
Order received and sent to credit. A copy is simultaneously sent to Sales Engineer to accelerate order process.

CREDIT DEPARTMENT
Credit is reviewed and, if approved, sent to provisioning.

SALES ENGINEER
Order is groomed to make sure all technical data is valid before order is sent to provisioning.

PLEASE NOTE:
1. Delays in receiving credit info or accurate technical data will result in delayed install times.
2. Target turn-up date is 30-60 days from the date **Provisioning Step 1** is started - NOT the date the order is received by Airespring.

**PROVISIONING STEP 1
CARRIER ORDER ENTRY**
Order is placed with underlying carrier.

**PROVISIONING STEP 2
ASR PLACED**
Access Service Request (ASR) sent by carrier to LEC (Local Exchange Carrier) to order local loop.

**PROVISIONING STEP 3
FOC DATE RECEIVED**
FOC date - (Firm Order Commit date - the date that the LEC commits to turn a tested loop over to the underlying carrier) is received by underlying carrier from LEC and sent to Airespring.

PROVISIONING STEP 4 - LOOP DROP
LEC technician drops (installs) local loop at customer premises. Note: Installation is to the LEC defined DeMarc (demarcation point) or MPOE (Minimum Point of Entry). Extended DeMarc installs must be arranged beforehand and Airespring will pass through any costs assessed by the LEC for this service.

**PROVISIONING STEP 5
PLANT TEST**
LEC tests their portion of the local loop.

**PROVISIONING STEP 6
FOC**
LEC turns loop over to the underlying carrier.

**PROVISIONING STEP 7
UNDERLYING CARRIER END TO END CIRCUIT TEST**

**PROVISIONING STEP 8
TURN UP DATE SCHEDULED**
Turn up date scheduled with customer, customer's equipment vendor, underlying carrier and Airespring.

**PROVISIONING STEP 9
TURN UP OCCURS**
Turn up occurs during conference call with all parties.