VOICE OVER MPLS (Hosted IP PBX)										
Available with Analog or SIP Handoff										
2 Year Minimum Term Commitment Additional Charges per Line (Each Line has a phone number included):								Ţ		
Not of	ffered for wholesale or			CL \$4.48, LNP					Hosted	
		Agent Level	Agent Commission	Agent Commission	Agent Commission	Agent Commission	Agent Commission	Agent Commission	IP PBX	ZONE 1
BANDWIDTH ZONE 1 Lovel Comm Does not		Level 1	2%	5%	10%	15%	20%	25%	Handoff	
		Loop MRC								
		Level 1: 5% (Loop Commission Does not apply to Fast-E)	Port MRC Level 6	Port MRC Level 5	Port MRC Level 4	Port MRC Level 3	Port MRC Level 2	Port MRC Level 1	Voice Lines	Features
	2 Mbps EoC	Additional	\$225.00	\$240.00	\$260.00	\$280.00	\$310.00	\$345.00	6 Users/Ext. Included Max 30 Users/Ext.	
	3 Mbps EoC	Additional	\$260.00	\$280.00	\$305.00	\$330.00	\$365.00	\$405.00	6 Users/Ext. Included Max 60 Users/Ext.	
	5 Mbps EoC	Additional	\$280.00	\$300.00	\$325.00	\$355.00	\$395.00	\$435.00	6 Users/Ext. Included Max 70 Users/Ext.	
	8 Mbps EoC	Additional	\$345.00	\$365.00	\$390.00	\$425.00	\$465.00	\$510.00	6 Users/Ext. Included Max 70 Users/Ext.	
	10 Mbps EoC/EoDS1	Additional	\$360.00	\$385.00	\$410.00	\$450.00	\$495.00	\$545.00	6 Users/Ext. Included Max 70 Users/Ext.	
	15 Mbps EoC	Additional	\$425.00	\$455.00	\$485.00	\$530.00	\$580.00	\$635.00	6 Users/Ext. Included Max 70 Users/Ext.	
	20 Mbps EoC	Additional	\$490.00	\$530.00	\$565.00	\$615.00	\$670.00	\$730.00	6 Users/Ext. Included Max 70 Users/Ext.	
L	25 Mbps EoC	Additional	\$560.00	\$610.00	\$645.00	\$700.00	\$765.00	\$830.00	6 Users/Ext. Included Max 70 Users/Ext.	
ea	30 Mbps EoC	Additional	\$630.00	\$685.00	\$730.00	\$785.00	\$865.00	\$945.00	6 Users/Ext. Included Max 70 Users/Ext.	Local Minutes Included Free Local Included
¥	35 Mbps EoC	Additional	\$765.00	\$835.00	\$890.00	\$965.00	\$1,060.00	\$1,155.00	6 Users/Ext. Included Max 300 Users/Ext.	
2	40 Mbps EoC	Additional	\$835.00	\$910.00	\$970.00	\$1,055.00	\$1,155.00	\$1,265.00	6 Users/Ext. Included Max 300 Users/Ext.	
	45 Mbps EoC	Additional	\$905.00	\$990.00	\$1,050.00	\$1,145.00	\$1,255.00	\$1,365.00	6 Users/Ext. Included Max 300 Users/Ext.	Inbound Fax to Email Included
	10 Mbps Fast-E	Additional	\$495.00	\$525.00	\$570.00	\$620.00	\$675.00	\$745.00	6 Users/Ext. Included	
	20 Mbps Fast-E	Additional	\$540.00	\$575.00	\$625.00	\$680.00	\$740.00	\$815.00	Max 70 Users/Ext. 6 Users/Ext. Included	
	30 Mbps Fast-E	Additional	\$695.00	\$735.00	\$800.00	\$875.00	\$945.00	\$1,045.00	Max 70 Users/Ext. 6 Users/Ext. Included	Long Distance (Outbound & Toll Free) \$0.025 per Minute or
	40 Mbps Fast-E	Additional	\$990.00	\$1,050.00	\$1,140.00	\$1,250.00	\$1,355.00	\$1,495.00	Max 70 Users/Ext. 6 Users/Ext. Included	\$30 Bundle for 2,000 Minutes or
	50 Mbps Fast-E	Additional	\$1,085.00	\$1,150.00	\$1,250.00	\$1,370.00	\$1,490.00	\$1,640.00	Max 300 Users/Ext. 6 Users/Ext. Included	Unlimited US 48 States Domestic LD for \$5 per line
	100 Mbps Fast-E	Additional	\$1,595.00	\$1,650.00	\$1,840.00	\$1,970.00	\$2,175.00	\$2,345.00	Max 300 Users/Ext. 6 Users/Ext. Included	(all lines/extensions must be subscribed)
	2 Mbps EoC	Additional	\$215.00	\$230.00	\$245.00	\$265.00	\$295.00	\$325.00	Max 300 Users/Ext. 6 Users/Ext. Included	
	3 Mbps EoC	Additional	\$245.00	\$265.00	\$290.00	\$315.00	\$345.00	\$385.00	Max 30 Users/Ext. 6 Users/Ext. Included	Conferencing 60 Minutes Included
	5 Mbps EoC	Additional	\$265.00	\$285.00	\$310.00	\$340.00	\$375.00	\$415.00	Max 60 Users/Ext. 6 Users/Ext. Included	then \$0.049 Additional
	8 Mbps EoC	Additional	\$325.00	\$345.00	\$370.00	\$400.00	\$440.00	\$485.00	Max 70 Users/Ext. 6 Users/Ext. Included	
	10 Mbps EoC/EoDS1	Additional							Max 70 Users/Ext. 6 Users/Ext. Included	
	15 Mbps EoC/EoDS1	Additional	\$340.00 \$395.00	\$365.00 \$425.00	\$390.00 \$455.00	\$425.00 \$495.00	\$465.00 \$545.00	\$515.00 \$595.00	Max 70 Users/Ext. 6 Users/Ext. Included	*Inter-Office On-Net Calling Free
	-	Additional		\$495.00	\$530.00		\$630.00		Max 70 Users/Ext. 6 Users/Ext. Included	
•	20 Mbps EoC 25 Mbps EoC	Additional	\$460.00 \$530.00	\$565.00	\$600.00	\$575.00 \$665.00	\$725.00	\$680.00 \$780.00	Max 70 Users/Ext. 6 Users/Ext. Included	
ear	30 Mbps EoC	Additional	\$600.00	\$635.00	\$680.00	\$755.00	\$725.00	\$780.00	Max 70 Users/Ext. 6 Users/Ext. Included	Professional On-Site installation and activation of all equipment including any
Ye	35 Mbps EoC	Additional	\$735.00	\$790.00	\$840.00	\$755.00	\$815.00	\$885.00	Max 70 Users/Ext. 6 Users/Ext. Included	AireSpring provided SIP Phones Included
3	40 Mbps EoC	Additional	\$805.00	\$790.00	\$920.00	\$935.00	\$1,015.00	\$1,100.00	Max 300 Users/Ext. 6 Users/Ext. Included	
	40 Mbps EoC 45 Mbps EoC	Additional	\$805.00	\$940.00	\$920.00	\$1,025.00	\$1,115.00	\$1,205.00	Max 300 Users/Ext. 6 Users/Ext. Included	
	-								Max 300 Users/Ext. 6 Users/Ext. Included	Voice Optimised Enterprise Session Border Controller Included
	10 Mbps Fast-E	Additional	\$425.00	\$450.00	\$490.00 \$540.00	\$535.00	\$580.00	\$640.00 \$710.00	Max 70 Users/Ext. 6 Users/Ext. Included	madada
	20 Mbps Fast-E	Additional	\$470.00	\$495.00	\$540.00	\$585.00 \$740.00	\$635.00	\$710.00	Max 70 Users/Ext. 6 Users/Ext. Included	
	30 Mbps Fast-E	Additional	\$590.00	\$625.00	\$680.00	\$740.00	\$805.00	\$885.00	Max 70 Users/Ext. 6 Users/Ext. Included	
	40 Mbps Fast-E	Additional	\$850.00	\$900.00	\$980.00	\$1,070.00	\$1,160.00	\$1,280.00	Max 300 Users/Ext. 6 Users/Ext. Included	
	50 Mbps Fast-E	Additional	\$925.00	\$990.00	\$1,075.00	\$1,175.00	\$1,275.00	\$1,405.00	Max 300 Users/Ext. 6 Users/Ext. Included	
	100 Mbps Fast-E	Additional	\$1,365.00	\$1,450.00	\$1,570.00	\$1,665.00	\$1,860.00	\$2,040.00	Max 300 Users/Ext.	
Additional Lines			\$5 per Line	\$6 per Line	\$7 per Line	\$8 per Line	\$9 per Line	\$10 per Line		
Fax Lines			\$10 per Line	\$12 per Line	\$14 per Line	\$16 per Line	\$18 per Line	\$20 per Line	Max of 4 per Site	
				*Internet	Access Charge is	s additional (see l	MPLS & Bonded M	MPLS Sheet)		

FEATURES INCLUDED (FREE)	
3-way Calling	
Anonymous Call Reject	
Auto Attendant (Full Featured and all User Jefined/managed/customized)	
Auto Callback	
Busy Lamp Field Support	
Call Forwarding (including Advanced)	
Call History/Logs	
Call Hold	
Call Jump	
Call Park	
Call Return	
Call Screening	
Call Transfer	
Call Walting	
Click to call (from Email, Outlook, Web Browser)	
Custom Call Routing	
Desk Top Assistant	
Directed Call Pickup	
Disaster Recovery	
Distinctive Ringtones	
Do Not Disturb	
Enterprise Dialing	
Fax to Email	

Find Me / Follow Me

OTHER SERVICES / FEATURES	CHARGES				
Initial Directory Listing (Simple)	No Charge				
Additional Directory Listing	\$15 MRC / \$15 NRC per Listing				
Inbound Caller Name	No Charge				
Outbound Caller Name (CNAM)	\$3.00 MRC / \$3.00 NRC per Number				
Change Order Fee	\$100.00 NRC per Change Order				
Account Codes (Verified & Non-verified – Must be used on all calls)	\$25 MRC / \$75 NRC per Location				
LOCAL NUMBER PORTING (LNP) 1 RATECENTER ONLY					
Local Number Porting (LNP) of Phone Numbers	Verizon-provided No Charge				
Local Number Porting (LNP) of Phone Numbers	Level3-provided \$3.00 NRC per Number				
LNP Change or Cancellation Greater than 48 Hours	\$5.00 NRC per Number				
LNP Change or Cancellation Less than 48 Hours	\$75.00 NRC per Number				
Snapback to Prior Carrier (after completed porting)	\$300.00 NRC per Number				
VIRTUAL PRIVATE NUMBERS					
Virtual Private Numbers – Maximum: 20 per Account	\$2.50 MRC / \$2.50 NRC per Number				
Local Number Porting (LNP) of Virtual Pvt Numbers (If VPN is in same Rate Center as Site/Location)	\$3 NRC per Number				
Local Number Porting (LNP) of Virtual Pvt Numbers (If VPN is in a different Rate Center as Site/Location)	\$50 NRC per Number				
VPN's may be used for Auto Attendant, multi-line hunt groups, etc					
TOLL FREE NUMBERS					
Toll Free Numbers – 2 TFNs included Free per Acct	No Charge				
Additional Toll Free Numbers – Max: 15 per Account	\$1.00 MRC / \$5.00 NRC per TFN				

ADDITIONAL RATE INFORMATION				
Local Directory Assistance	\$1.99			
Long Dist. Directory Assistance	\$1.99			
Local Calling Increments	60/60			
Domestic LD Increments	18/6			
Domestic Toll Free Increments	18/6			
Offshore Increments	18/6			
International Increments	30/6			
Mexico Increments	60/60			
Payphone Surcharge	\$0.65			
Decimal Rounding	2 Decimal Places			

OTHER INFORMATION
FREE Inter-office calls between customer locations utilizing Airespring Cloud Hosted IP PBX.
Local Area call determination follows telephone company standard conventions.
This product does NOT support: Alarm lines, Elevator Lines, Credit Card processing machines or Modems.

Airespring Configuration, Training & Demarc Extension

Includes 2 Hours for Remote Configuration and Training, which should be sufficient for Standard Configurations. Custom Configurations may take longer than the included 2 hour (Examples: Custom Auto-Attendant, Music on Hold, Multi-line Hunt Groups, Etc.)

Configuration and Training exceeding the included 2 hours will be billed at \$150 per hour.

Customer Provided Bandwidth (CPB) INSTALLATION OPTIONS

SELF-INSTALL : IP Phones are provided to customer and customer is responsible for installation and connection.

Inbound Caller ID Display (User Managed)

Last Number Redial

Loudspeaker Paging* requires additional equipment

Multiple Hunt Groups (User Defined and Managed)

Music on Hold * Custom Music subject to programming fees

One Click Easy Access Portal

On-Screen Alerts

Outbound Caller ID (User Defined and Managed)

Outbound Caller ID Blocking

Outlook Integration

Push-to-Talk / Intercom Calling or Paging

Shared and Multiple Call Appearance

Simultaneous Ring

Speed Dial

Unified Visual Voicemail (Visual & Dial-in Retrieval of Messages an Email Notification with VM Message as Audio Attachment)

Web-Based Online Feature Management

Work Groups – User defined and managed call/ring groups Can be used in conjunction with the Auto Attendant feature. Includes call querying

Demarc Extension: \$276.00 per T1 / \$350 per EOC / Fiber (ICB) -- includes up to 2 hours of labor and 125 feet of Cat5e cable. Additional labor: \$125.00 per hour, billed in 1-minute increments. Additional Cat5e cable: \$20 per foct.

Long Distance Bundles and Other Services						
	MRC	Included Minutes		COMMISSIONS		
Services			Excess Minutes	Agent Level 1		
Long Distance / Toll Free Bundle. Includes Local Toll, Intrastate, Interstate (May purchase multiple Bundles)	\$30.00 per bundle	2,000 min. per bundle	0.025 per minute	10%		
Long Distance / Toll Free Unlimited. includes Local Toll, Intrastate, Interstate for US 48 States (All lines must be subscribed)	\$5.00 per line	Unlimited Domestic LD	N/A	10%		
Long Distance / Toll Free Minutes. (If no LD / TF Bundle purchased)	N/A	\$0.025 per minute (all)	N/A	10%		
Local Minutes	N/A	Free	N/A	10%		
Inter-Office On-Net Calling Free calls between customer locations utilizing Airespring Cloud Hosted PBX	N/A	Free	Free	N/A		
Conferencing Service (includes one conference bridge)	Free	60 minutes per account	\$0.049 per minute	29%		
Excessive call traffic to/from High Cost Areas (HCA) shall have a surcharge of up to \$0.04 per minute of use applied to the number of excess minutes by which the Customer's HCA traffic exceed usual and customary call patterns for business users.						