



## GUIDELINES FOR LD SIP TRUNKING FOR PUBLIC IP ACCESS (ONLY)

1	<b>\$250.00 Minimum Monthly Usage Per Account Per Month or \$5.00 per Voice Path whichever is greater.</b> For example, if a customer uses only \$200 of services in a month, they <b>will be billed a \$50 shortfall penalty</b> for that month. Any non-SIP (TDM) services the customer has with Airespring will contribute to the \$250 minimum.
2	<b>\$500.00 NRC Per SIP/VOIP Account - Waived with 1 Year Term Commitment.</b> The \$500 NRC applies to all SIP accounts regardless of whether the customer has any TDM services with Airespring. It is only waived with a 1 year term for SIP services.
3	100% Satisfaction Guarantee - If Customer is not satisfied for any reason, Customer may cancel SIP services within 30 days of service activation without incurring an early termination penalty. Customer will still pay for the calls used and all NRC's or MRC's that are applicable (such as DID's etc.)
5	Billing on SIP services is based on originating and terminating ANI. For example, if a customer outpulses a NY originating ANI and terminates to a NY ANI, they will be billed at the NY intrastate rate.
6	If the originating ANI outpulsed by the customer is not available, not a valid ANI, unable to be determined or a toll-free number, Airespring will consider the call of indeterminate jurisdiction and will bill the call at intrastate rates based on the terminating ANI. For example, if a toll free number is outpulsed as the originating ANI and the call terminates in Florida, it will be billed at Florida intrastate rates.
7	Airespring SIP services support both G.711 and G.729 codecs.

## CREDIT GUIDELINES FOR LD SIP TRUNKING FOR PUBLIC IP ACCESS (ONLY)

1	Customer must complete and sign <b>credit application &amp; pre-pay agreement</b> .
2	<b>All service is pre-paid</b> - Customer will be able to go online to track usage.
3	Initial Account Funding must equal 2 weeks of estimated usage or \$10 Per Voice Channel Ordered, whichever is greater + any NRC's.
4	Customer can easily top up their account online as needed by credit card. Wire transfers and credit card amounts over \$2500 must be done as a manual process through the Airespring credit dept.
5	Airespring SIP termination and origination services offer calling to the 50 United States only (including Alaska & Hawaii).

### Acceptable Payment Types

1	<b>Credit Card / Debit Card</b>
2	<b>Wire Transfer</b>

### NOT Acceptable Payment Types

1	<b>Checks</b>
2	<b>Money Orders</b>
3	<b>ACH / EFT (Electronic Funds Transfer)</b>
4	<b>Cashier's Checks</b>
5	<b>Cash</b>