

DYNAMIC X SMB FEATURES and SERVICE PRICING**Dynamic X SMB (Voice and Internet) Pricing**

FEATURES INCLUDED (FREE)
Web-Based Online Feature Management
Auto Attendant (includes Company Directory feature) User defined and managed menu options. BTN assigned as the external access number (instead of being assigned to a User or a phone). Can be used to route calls to individual DID's/Users/phones. Will NOT work if DID's are shared by multiple Users/phones, used to supply hunt group lines to a Key System or used to supply phone/trunk lines to a PBX
Voicemail (with Visual & Dial-in Retrieval of Messages and Email Notification with VM Message as Audio Attachment) Up to 1 voicemail box per number or user
Find Me / Follow Me
Hunting (User Defined and Managed)
Call Forward
Advanced Call Forward
Call Transfer
3-way Calling (Analog Only)
Call Waiting (Analog Only)
Do Not Disturb
Inbound Caller ID Display (User Managed)
Anonymous Call Reject
Outbound Caller ID (User Defined and Managed)
*67 Block Outbound Caller ID (on Per-call Basis) (Analog Only)
*69 Call Return (Analog Only)
*70 Disable Call Waiting (on Per-call Basis) (Analog Only)
*72 Last Number Redial (Analog Only)

OTHER SERVICES / FEATURES	CHARGES
Initial Directory Listing (Simple)	No Charge
Additional Directory Listing	\$15 MRC / \$15 NRC per Listing
Inbound Caller Name	No Charge
Outbound Caller Name (CNAM)	\$3.00 MRC / \$3.00 NRC per Number
Change Order Fee	\$100.00 NRC per Change Order
Account Codes (Verified & Non-verified -- Must be used on all calls)	\$25 MRC / \$75 NRC per Location
LOCAL NUMBER PORTING (LNP) -- 1 RATECENTER ONLY	
Local Number Porting (LNP) of Phone Numbers	Verizon-provided -- No Charge
Local Number Porting (LNP) of Phone Numbers	Level3-provided \$3.00 NRC per Number
LNP Change or Cancellation -- Greater than 48 Hours	\$5.00 NRC per Number
LNP Change or Cancellation -- Less than 48 Hours	\$75.00 NRC per Number
Snapback to Prior Carrier (after completed porting)	\$300.00 NRC per Number
VIRTUAL PRIVATE NUMBERS	
Virtual Private Numbers -- Maximum: 20 per Account	\$2.50 MRC / \$2.50 NRC per Number
Local Number Porting (LNP) of Virtual Pvt Numbers	\$50 NRC per Number
TOLL FREE NUMBERS	
Toll Free Numbers -- 2 TFNs included Free per Acct	No Charge
Additional Toll Free Numbers -- Max: 15 per Account	\$1.00 MRC / \$5.00 NRC per TFN
INSTALLATION & DEMARC EXTENSION CHARGES	
\$276.00 per T1 / \$350 per EOC / Fiber (ICB) -- includes up to 2 hours of labor and 125 feet of Cat5e cable. Additional labor: \$125.00 per hour, billed in 1-minute increments. Additional Cat5e cable: \$.20 per foot.	

ADDITIONAL RATE INFORMATION	
Local Directory Assistance	\$1.99
Long Dist. Directory Assistance	\$1.99
Local Calling Increments	60/60
Domestic LD Increments	18/6
Domestic Toll Free Increments	18/6
Offshore Increments	18/6
International Increments	30/6
Mexico Increments	60/60
Payphone Surcharge	\$0.65
Decimal Rounding	2 Decimal Places

OTHER INFORMATION
FREE Inter-office calls between customer locations utilizing Airespring Integrated Analog service and Airespring-assigned Local Numbers & TF Numbers.
Local Area call determination follows telephone company standard conventions.
This product does NOT support: Alarm lines, Elevator Lines, Credit Card processing machines or Modems.

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Long Distance Bundles and Other Services						
Services	MRC	Included Minutes	Excess Minutes	COMMISSIONS		
				Agent Level 1	Agent Level 2	Agent Level 3
Long Distance / Toll Free Bundle includes Local Toll, Intrastate, Interstate (May purchase multiple Bundles)	\$30.00 per bundle	2,000 min. per bundle	0.025 per minute	10%	12%	15%
Long Distance / Toll Free Unlimited includes Local Toll, Intrastate, Interstate for US 48 States (All lines must be subscribed)	\$5.00 per line	Unlimited Domestic LD	N/A	10%	12%	15%
Long Distance / Toll Free Minutes (If no LD / TF Bundle purchased)	N/A	\$0.025 per minute (all)	N/A	10%	12%	15%
Local Minutes	N/A	Free	N/A	10%	12%	15%
Inter-Office On-Net Calling -- Free calls between customer locations utilizing Airespring Local SMB and Airespring-assigned Local Numbers and Toll Free Numbers	N/A	Free	Free	N/A	N/A	N/A
Conferencing Service (includes one conference bridge)	Free	60 minutes per account	\$0.049 per minute	29%	33%	39%
Excessive call traffic to/from High Cost Areas (HCA) shall have a surcharge of up to \$0.04 per minute of use applied to the number of excess minutes by which the Customer's HCA traffic exceed usual and customary call patterns for business users.						