

FEATURES INCLUDED (FREE)
Web-Based Online Feature Management
Auto Attendant (includes Company Directory feature) User defined and managed menu options. BTN assigned as the external access number (instead of being assigned to a User or a phone). Can be used to route calls to individual DIDs/Users/phones. Will NOT work if DIDs are shared by multiple Users/phones, used to supply hunt group lines to a Key System or used to supply phone/trunk lines to a PBX.
Voicemail (with Visual & Dial-in Retrieval of Messages and Email. Notification with VM Message as Audio Attachment) Up to 1 voicemail box per number or user
Find Me / Follow Me
Hunting (User Defined and Managed)
Call Forward
Advanced Call Forward
Call Transfer
3-way Calling <i>(Analog Only)</i>
Call Waiting <i>(Analog Only)</i>
Do Not Disturb
Inbound Caller ID Display (User Managed)
Anonymous Call Reject
Outbound Caller ID (User Defined and Managed)
*67 Block Outbound Caller ID (on Per-call Basis) <i>(Analog Only)</i>
*69 Call Return <i>(Analog Only)</i>
*70 Disable Call Waiting (on Per-call Basis) <i>(Analog Only)</i>
*72 Last Number Redial <i>(Analog Only)</i>

OTHER SERVICES / FEATURES	CHARGES
Initial Directory Listing (Simple)	No Charge
Additional Directory Listing	\$15 MRC / \$15 NRC per Listing
Inbound Caller Name	No Charge
Outbound Caller Name (CNAM)	\$3.00 MRC / \$3.00 NRC per Number
Change Order Fee	\$100.00 NRC per Change Order
Account Codes (Verified & Non-Verified -- Mst be used on all calls)	\$25 MRC / \$75 per Location
LOCAL NUMBER PORTING (LNP) -- 1 RATECENTER ONLY	
Local Number Porting (LNP) of Phone Numbers	Verizon-provided -- No Charge
Local Number Porting (LNP) of Phone Numbers	Level3-provided \$3.00 NRC per Number
LNP Change or Cancellation -- Greater than 48 Hours	\$5.00 NRC per Number
LNP Change or Cancellation -- Less than 48 Hours	\$75.00 NRC per Number
Snapback to Prior Carrier (after completed porting)	\$300.00 NRC per Number
VIRTUAL PRIVATE NUMBERS	
Virtual Private Numbers -- Maximum: 20 per Account	\$2.50 MRC / \$2.50 NRC per Number
Local Number Porting (LNP) of Virtual Pvt Numbers	\$50 NRC per Number
TOLL FREE NUMBERS	
Toll Free Numbers -- 2 TFNs included Free per Acct	No Charge
Additional Toll Free Numbers -- Max: 15 per Account	\$1.00 MRC / \$5.00 NRC per TFN
INSTALLATION & DEMARC EXTENSION CHARGES	
\$276.00 per T1 / \$350 per EOC / Fiber (ICB) -- includes up to 2 hours of labor and 125 feet of Cat5e cable.	
Additional labor: \$125.00 per hour, billed in 1-minute increments. Additional Cat5e cable: \$.20 per foot.	

ADDITIONAL RATE INFORMATION	
Local Directory Assistance	\$1.99
Long Dist. Directory Assistance	\$1.99
Local Calling Increments	60/60
Domestic LD Increments	18/6
Domestic Toll Free Increments	18/6
Offshore Increments	18/6
International Increments	30/6
Mexico Increments	60/60
Payphone Surcharge	\$0.65
Decimal Rounding	2 Decimal Places

OTHER INFORMATION
Local Area call determination follows telephone company standard conventions.
Pricing is based on inclusion of both Local and Long Distance services. All lines must be activated with Airespring Long Distance to qualify for this special package pricing.
This product does NOT support: Alarm lines, Elevator Lines, Credit Card processing machines or Modems.

Long Distance Bundles and Other Services				
Services	MRC	Included Minutes	Excess Minutes	COMMISSIONS
				Agent Level 1
Long Distance / Toll Free Bundle includes Local Toll, Intrastate, Interstate (May purchase multiple Bundles)	\$30.00 per bundle	2,000 min. per bundle	0.025 per minute	10%
Long Distance / Toll Free Unlimited includes Local Toll, Intrastate, Interstate for US 48 States (All lines must be subscribed)	\$5.00 per line	Unlimited Domestic LD	N/A	10%
Long Distance / Toll Free Minutes (If no LD / TF Bundle purchased)	N/A	\$0.025 per minute (all)	N/A	10%
Local Minutes	N/A	Free	N/A	10%
Inter-Office On-Net Calling -- Free calls between customer locations utilizing Airespring Local SMB and Airespring-assigned Local Numbers and Toll Free Numbers	N/A	Free	Free	N/A
Conferencing Service (includes one conference bridge)	Free	60 minutes per account	\$0.049 per minute	29%
Excessive call traffic to/from High Cost Areas (HCA) shall have a surcharge of up to \$0.04 per minute of use applied to the number of excess minutes by which the Customer's HCA traffic exceed usual and customary call patterns for business users.				