

Airespring Agent Program
Cloud Hosted IP PBX FEATURES and SERVICE PRICING

AireSpring Cloud Hosted IP PBX (Voice and Internet)					
FEATURES INCLUDED (FREE)		OTHER SERVICES / FEATURES		CHARGES	
3-way Calling		Initial Directory Listing (Simple)		No Charge	
Anonymous Call Reject		Additional Directory Listing		\$15 MRC / \$15 NRC per Listing	
Auto Attendant (Full Featured and all User defined/managed/customized)		Inbound Caller Name		No Charge	
Auto Callback		Outbound Caller Name (CNAM)		\$3.00 MRC / \$3.00 NRC per Number	
Busy Lamp Field Support		Change Order Fee		\$100.00 NRC per Change Order	
Call Forwarding (including Advanced)		Account Codes (Verified & Non-verified – Must be used on all calls)		\$25 MRC / \$75 NRC per Location	
Call History/Logs		LOCAL NUMBER PORTING (LNP) – 1 RATECENTER ONLY			
Call Hold		Local Number Porting (LNP) of Phone Numbers		Verizon-provided – No Charge	
Call Jump		Local Number Porting (LNP) of Phone Numbers		Level3-provided \$3.00 NRC per Number	
Call Park		LNP Change or Cancellation – Greater than 48 Hours		\$5.00 NRC per Number	
Call Return		LNP Change or Cancellation – Less than 48 Hours		\$75.00 NRC per Number	
Call Screening		Snapback to Prior Carrier (after completed porting)		\$300.00 NRC per Number	
Call Transfer		VIRTUAL PRIVATE NUMBERS			
Call Waiting		Virtual Private Numbers – Maximum: 20 per Account		\$2.50 MRC / \$2.50 NRC per Number	
Click to call (from Email, Outlook, Web Browser)		Local Number Porting (LNP) of Virtual Pvt Numbers (If VPN is in same Rate Center as Site/Location)		\$3 NRC per Number	
Custom Call Routing		Local Number Porting (LNP) of Virtual Pvt Numbers (If VPN is in a different Rate Center as Site/Location)		\$50 NRC per Number	
Desk Top Assistant		VPNs may be used for Auto Attendant, multi-line hunt groups, etc.			
Directed Call Pickup		TOLL FREE NUMBERS			
Disaster Recovery		Toll Free Numbers – 2 TFNs included Free per Acct		No Charge	
Distinctive Ringtones		Additional Toll Free Numbers – Max: 15 per Account		\$1.00 MRC / \$5.00 NRC per TFN	
Do Not Disturb					
Enterprise Dialing		Airespring Configuration and Training			
Fax to Email		Includes 2 Hours for Remote Configuration and Training, which should be sufficient for Standard Configurations. Custom Configurations may take longer than the included 2 hours (Examples: Custom Auto-Attendant, Music on Hold, Multi-line Hunt Groups, Etc.)			
Find Me / Follow Me		Configuration and Training exceeding the included 2 hours will be billed at \$150 per hour.			
Inbound Caller ID Display (User Managed)					
Last Number Redial					
Loudspeaker Paging* requires additional equipment					
Multiple Hunt Groups (User Defined and Managed)					
Music on Hold * Custom Music subject to programming fees					
One Click Easy Access Portal					
On-Screen Alerts					
Outbound Caller ID (User Defined and Managed)					
Outbound Caller ID Blocking					
Outlook Integration					
Push-to-Talk / Intercom Calling or Paging					
Shared and Multiple Call Appearance					
Simultaneous Ring					
Speed Dial					
Unified Visual Voicemail (Visual & Dial-in Retrieval of Messages and Email Notification with VM Message as Audio Attachment)					
Web-Based Online Feature Management					
Work Groups – User defined and managed call/ring groups Can be used in conjunction with the Auto Attendant feature. Includes call querying.					
ADDITIONAL RATE INFORMATION					
Local Directory Assistance				\$1.99	
Long Dist. Directory Assistance				\$1.99	
Local Calling Increments				60/60	
Domestic LD Increments				18/6	
Domestic Toll Free Increments				18/6	
Offshore Increments				18/6	
International Increments				30/6	
Mexico Increments				60/60	
Payphone Surcharge				\$0.65	
Decimal Rounding				2 Decimal Places	
OTHER INFORMATION					
FREE Inter-office calls between customer locations utilizing Airespring Cloud Hosted IP PBX.					
Local Area call determination follows telephone company standard conventions.					
This product does NOT support: Alarm lines, Elevator Lines, Credit Card processing machines or Modems.					
Customer Provided Bandwidth (CPB) INSTALLATION OPTIONS					
SELF-INSTALL : IP Phones are provided to customer and customer is responsible for installation and connection.					
PROFESSIONAL INSTALL : All Airespring provided equipment and phones will be professionally installed by Airespring at the Customer's site.					
Long Distance Bundles and Other Services					
Services	MRC	Included Minutes	Excess Minutes	COMMISSIONS	
				Agent Level 1	Agent Level 2
Long Distance / Toll Free Bundle includes Local Toll, Intrastate, Interstate (May purchase multiple Bundles)	\$30.00 per bundle	2,000 min. per bundle	0.025 per minute	10%	12%
Long Distance / Toll Free Unlimited includes Local Toll, Intrastate, Interstate for US 48 States (All lines must be subscribed)	\$5.00 per line	Unlimited Domestic LD	N/A	10%	12%
Long Distance / Toll Free Minutes (If no LD / TF Bundle purchased)	N/A	\$0.025 per minute (all)	N/A	10%	12%
Local Minutes	N/A	Free	N/A	10%	12%
Inter-Office On-Net Calling – Free calls between customer locations utilizing Airespring Cloud Hosted PBX	N/A	Free	Free	N/A	N/A
Conferencing Service (includes one conference bridge)	Free	60 minutes per account	\$0.049 per minute	29%	33%
Excessive call traffic to/from High Cost Areas (HCA) shall have a surcharge of up to \$0.04 per minute of use applied to the number of excess minutes by which the Customer's HCA traffic exceed usual and customary call patterns for business users.					