Airespring Agent Program

CUSTOMER PROVIDED BROADBAND PRICING - ANALOG SMB



| | | | | | Analog ^{Minimum Ter} | | ient | | | Aire <i>Spring</i> |
|---|------|----------------|----------------------------|----------------------------|----------------------------------|----------------------------|----------------------------|---|---|---|
| Additional Charges per Line (Each Line has a phone number included): EUCL \$4.48, LNP \$0.35 | | | | | | | | | | |
| Not offered for wholesale or resale applications | | Agent Level | Agent Commission 2% | Agent Commission | Agent Commission 10% | Agent Commission | Agent Commission 20% | Agent Commission 25% | Analog SMB | ********* <u>Airespring cannot guarantee and is not able to troubleshoot voice quality able to troubleshoot voice guality delivered over the customer's public access</u> |
| | | Level 1 | | | | | | | | |
| | | | Port MRC Level 6 | Port MRC Level 5 | Port MRC Level 4 | Port MRC Level 3 | Port MRC Level 2 | Port MRC Level 1 | Voice Lines | Features |
| ZONE 1 | Line | e Charges | \$5 per Line | \$6 per Line | \$7 per Line | \$8 per Line | \$9 per Line | \$10 per Line | Minimum 30 Lines per Account (can be shared over multiple locations) | Local Minutes Included Free Local Included Long Distance (Outbound & Toll Free) \$0.025 per Minute or \$30 Bundle for 2,000 Minutes or Unlimited US 48 States Domestic LD for \$5 per line (all lines must be subscribed) |
| ZONE 2 | Line | Charges | Charges \$10 per Line | \$12 per Line \$14 per Lii | \$14 per Line | 9 \$16 per Line | \$18 per Line | \$20 per Line | Minimum 30 Lines per Account (can be shared over multiple locations) | Conferencing 60 Minutes Included then \$0.049 Additional *Inter-Office On-Net Calling Free |
| | | | | | EQUIPME | ENT MRC | PER LOC | ATION (Re | equired) | |
| | | Number | | | | ear | - | ′ear | | |
| 1 - 4 Lines | | | | MRC \$25.00 | NRC \$50.00 | MRC \$15.00 | NRC \$50.00 | Airespring provided equipment is mandatory for this product. No commissions paid on equipment charges. | | |
| 5 - 8 Lines 9 - 24 Lines | | | MRC \$35.00 MRC \$50.00 | NRC \$50.00 NRC \$50.00 | MRC \$25.00 MRC \$35.00 | NRC \$50.00 NRC \$50.00 | | | | |
| | | 5-24 | LIII63 | *Free | | , | | | Toll Free numbers | |





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FEATURES INCLUDED (FREE)

Web-Based Online Feature Management

Auto Attendant (includes Company Directory feature) User defined and manage menu options. BTN assigned as the external access number (instead of being assigned to a User) or a Virtual Private Number can be used (*see Virtual Private Numbers). Requires Voicemail to be activated

Voicemail (with Visual & Dial-in Retrieval of Messages and Email Notification with VM Message as Audio Attachment) Up to 1 voicemail box per number or user

Find Me / Follow Me

Hunting (User Defined and Managed)

Call Forward

Advanced Call Forward

Call Transfer

3-way Calling

Call Waiting

Do Not Disturb

Inbound Caller ID Display (User Managed)

Anonymous Call Reject

Outbound Caller ID (User Defined and Managed)

*67 Block Outbound Caller ID (on Per-call Basis)

*69 Call Return

*70 Disable Call Waiting (on Per-call Basis)

*72 Last Number Redial

| OTHER SERVICES / FEATURES | CHARGES | | |
|---|------------------------------------|--|--|
| Initial Directory Listing (Simple) | No Charge | | |
| Additional Directory Listing | \$15 MRC / \$15 NRC per Listing | | |
| Inbound Caller Name | No Charge | | |
| Outbound Caller Name (CNAM) | \$3.00 MRC / \$3.00 NRC per Number | | |
| Change Order Fee | \$100.00 NRC per Change Order | | |
| Account Codes (Verified & Non-verified Must be used on all calls) | \$25 MRC / \$75 NRC per Location | | |
| LOCAL NUMBER PORTING (LN | IP) 1 RATECENTER ONLY | | |
| Local Number Porting (LNP) of Phone Numbers | Verizon-provided No Charge | | |
| Local Number Porting (LNP) of | Level3-provided | | |
| Phone Numbers | \$3.00 NRC per Number | | |
| LNP Change or Cancellation Greater than 48 Hours | \$5.00 NRC per Number | | |
| LNP Change or Cancellation Less than 48 Hours | \$75.00 NRC per Number | | |
| Snapback to Prior Carrier (after completed porting) | \$300.00 NRC per Number | | |
| | TE NUMBERS | | |
| Virtual Private Numbers – Maximum: 20 per Account | \$2.50 MRC / \$2.50 NRC per Number | | |
| Local Number Porting (LNP) of Virtual Pvt Numbers | \$50 NRC per Number | | |
| * One Virtual Private Number included at no cost whe replacement for BTN. No LNP cha | | | |
| | IUMBERS | | |
| Toll Free Numbers – 2 TFNs included Free per Acct | No Charge | | |
| Additional Toll Free Numbers – Max: 15 per Account | \$1.00 MRC / \$5.00 NRC per TFN | | |
| INSTALLATION & DEMARC | EXTENSION CHARGES | | |
| | | | |

Includes standard installation to extend demarc (when needed), to install Airespring CPE, to mount 66 block and to test service at 66 block. Includes up to 3 hours of labor and 200 feet of Cat5e cable. Add'I labor: \$125 per hr, billed in 1-min increments. Add'I Cat5e cable: \$.20 per ft. Cross-connecting of customer's phone lines to Airespring 66 block and turn-up of service will be the responsibility of customer's phone/data vendor. Optional Airespring-ordered dispatch can be requested for an extra charge of \$225 for up to 2 hours of labor. Add'I time same as above.

| ADDITIONAL RATE IN | ADDITIONAL RATE INFORMATION | | | |
|------------------------------------|-----------------------------|--|--|--|
| Local Directory Assistance | \$1.99 | | | |
| Long Dist. Directory Assistance | \$1.99 | | | |
| Local Calling Increments | 60/60 | | | |
| Domestic LD Increments | 18/6 | | | |
| Domestic Toll Free Increments | 18/6 | | | |
| Offshore Increments | 18/6 | | | |
| International Increments | 30/6 | | | |
| Mexico Increments | 60/60 | | | |
| Payphone Surcharge | \$0.65 | | | |
| Decimal Rounding | 2 Decimal Places | | | |

OTHER INFORMATION

FREE Inter-office calls between customer locations utilizing Airespring Integrated Analog service and Airespring-assigned Local Numbers & TF Numbers.

Local Area call determination follows telephone company standard conventions.

Pricing is based on inclusion of both Local and Long Distance services. All lines must be activated with Airespring Long Distance to qualify for this special package pricing.

This product does NOT support: Alarm lines, Elevator Lines, Credit Card processing machines or Modems.

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| Aire | pring |
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| | | Included | Excess | COMMISSIONS | |
|--|-----------------------|-----------------------------|-----------------------|------------------|--|
| Services | MRC | Minutes | Minutes | Agent Level 1 | |
| Long Distance / Toll Free Bundle includes Local Toll, Intrastate, Interstate (May purchase multiple Bundles) | \$30.00 per bundle | 2,000 min. per bundle | 0.025 per minute | 10% | |
| Long Distance / Toll Free Unlimited includes Local Toll, Intrastate, Interstate for US 48 States (All lines must be subscribed) | \$5.00 per line | Unlimited Domestic LD | N/A | 10% | |
| Long Distance / Toll Free Minutes (If no LD / TF Bundle purchased) | N/A | \$0.025 per minute (all) | N/A | 10% | |
| Local Minutes | N/A | Free | N/A | 10% | |
| Inter-Office On-Net Calling Free calls between customer locations utilizing Airespring Local SMB and Airespring- assigned Local Numbers and Toll Free Numbers | N/A | Free | Free | N/A | |
| Conferencing Service (includes one conference bridge) | Free | 60 minutes per account | \$0.049 per minute | 29% | |