

### Just The Facts

AVPN International availability in more than 150 countries.

#### International Access Speeds\*:

- DS0 (56/64 Kbps)
- NxDS0
- T1/E1
- T3/E3

#### Multiple International Access options\*:

- Ethernet
- Private Line
- DSL
- ATM
- Frame

\* Some access speeds and options may not be available in all countries.

The ACC Business team will work with you to manage key aspects of your AVPN project including:

- Qualification
- Pricing
- Contract Generation
- Implementation

#### Network Performance Displayed On:

<http://www.att.com/ipnetwork>

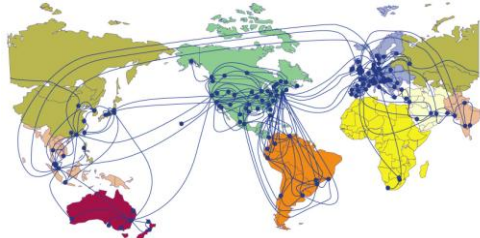
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### Overview

AVPN enables Customers to build an application-aware, global network-based Multi-Protocol Label Switching (MPLS) virtual private network (VPN). AVPN can link locations and efficiently transmit applications such as voice, data, and video over a single connection.

### Global Reach



- MPLS switches in more than 150 countries, 3,800 plus nodes  
**Simplified map: not all nodes/links/routes shown**

### World-Class Reliability

- Consistent global architecture, seamlessly integrated
- Application performance around the world
- Industry leading Service Level Agreements for VPN
- Always-on infrastructure and recovery capabilities

### Key International AVPN Capabilities

#### Class of Service (CoS):

- 4 Packages with 25 Profiles available

### Service Internetworking with MPLS PNT:

- Domestic PNT and international AVPN VPN ports can communicate with each other via Inter-Service Route Reflectors (ISRR), creating an any-any VPN on ALL ports in the customers VPNs.
- AVPN and PNT sites do not need to participate the same VPN. The two VPNs are joined together in the MPLS cloud.

### Service Level Agreements

#### On Time Provisioning:

- Meet promised due date
- Applies to new site installs

#### Availability / Time to Restore

- Applicable out to demarcation point
- Credit available for outages longer than a minute

### Service Level Agreements

#### Performance

- Network level
- MPLS Port to MPLS Port applicable out to demarcation point
- Remedy percentage of the monthly recurring charge

### Experienced Engineering and Operations Personnel

- Network design and consultation
- Solutions Centers Implementation
- project management globally

### Historical and Near Real Time Reporting

- Extensive Performance and Service Level Reporting
- Common, Unified way to Interface with AT&T

### Responsive to your Networking Needs

- In-country, in-language technical help desk support
- Local/Regional SPOC for Local/Site projects

### Maximum Benefits

- Scalability
- Agile
- Reliable
- Flexible connectivity

### A Tradition of Network Reliability: Control:

- Global Network Operations Center network monitoring 24x7
- Industry leading, award winning AT&T BusinessDirect® portal

### Fault management:

- Auto detection tools that receive alarms on the network
- Automatic maintenance tickets generated with resolution notification

### Contact Us Today

Join the thousands of companies already taking advantage of ACC Business Services; call your ACC Business Agent, or call us today at **877-419-9669**.