# MIS (Managed Internet Service)



## **Dedicated Access, World-Class Reliability**

Your business relies on the Internet for many critical operations – electronic commerce, e-mail, remote access productivity and much more. ACC Business Managed Internet Service (MIS) helps you consolidate management of your Internet needs with dedicated access, world-class reliability, optimal performance, scalability and security.

## Fast, Round-the-Clock Access & Access Options

ACC Business Managed Internet Service provides a dedicated Internet connection for your business 24 hours a day. You will receive a completely managed solution; from proactively monitored Internet access around the clock, to optionally provided security services to help protect your valuable network resources.

## **End-to-End Management As You Need It**

More than just an Internet connection, ACC Business MIS is a complete solution that combines reliable access and world-class 24x7 support. You gain the quality and performance you need to conduct business over the Internet with confidence.

ACC Business MIS incorporates convenience, resources and flexibility in a completely vendor-provided Internet solution, easing the management headaches associated with rapidly growing Internet use. You can take advantage of managed, high-speed, end-to-end Internet connectivity, knowing that ACC Business is there with proactive monitoring and expert technical assistance.

In addition, we can provide and maintain full management and operational control of the necessary equipment, significantly lessening your network management burden.

### Reliability In The Backbone & More

ACC Business Managed Internet Service utilizes the AT&T IP Backbone. AT&T is a leading Tier 1 Internet Service Provider. As the market leader in high-capacity OCX solutions, the AT&T network offers world-class reliability.

The backbone's multiple-ring design provides alternate routes between backbone nodes for enhanced service reliability. All routers are deployed in a redundant configuration, with fully redundant power supplies and route switch processors. They're equipped with battery backup equipment and emergency generators.

## Just The Facts

Access Speeds: T1 - 155 Mbps (OC-3)\*

#### **Service Components:**

- Included Managed CPE (Customer Premises Equipment: CSU/DSU, Router, and Diagnostic Modem) ... or you can provide your own
- Proactive Network
   Management, Monitoring and Maintenance
- Packet Filtering
- Primary and Secondary Domain Name Service

# MIS (Managed Internet Service) (continued)



## Just the Facts

We Utilize The AT&T Network known for unsurpassed reliability in the industry

**Dedicated Provisioning Engineers for** easy implementation

Internet Access Where You Need It -Available in the 48 Continental U.S. + Hawaii and Puerto Rico

**Network Performance Displayed** On http://www.att.com/ipnetwork

Simple Billing

State and federal taxes may apply

\*Some speeds may not be available in all areas.

In fact, the architecture enables immediate rerouting around outages for almost instantaneous service restoration.

IP Source Address Assurance is implemented at every customer point-ofentry to help guard against hackers; the AT&T IP Backbone is RFC2267compliant.

AT&T US IP Network is default-free! This means that we don't pay any other ISP to carry our traffic.

AT&T has one of the world's most advanced and powerful global backbone networks, carrying 18.7 peta bytes of data traffic on an average business day with up to 99.999 percent reliability.

#### **Maximum Benefits**

Fast Access: High-speed, managed access to the Internet via the AT&T IP Backbone.

A Complete Solution: Combined dedicated Internet access with end-toend expert management from AT&T takes the headache out of Internet connectivity.

A Tradition Of Network Reliability: World-class AT&T reliability ensures optimal performance. Dedicated port into AT&T's OC48/OC192 Common Backbone - no single core backbone point of failure

Support: 24x7 Proactive Network Management, Monitoring, and Maintenance. Industry leading SLA's and customer Support.

Access to AT&T BusinessDirect® portal for usage reports and select management tools.

**Total Service:** ACC Business Managed Internet Service is dedicated to providing highly reliable performance. To keep your competitive edge, let ACC Business MIS help you conduct business on the Internet with confidence, reliability and flexibility.

Additional Options: Access redundancy options, and four classes of Service (COS) are available.

## **Contact Us Today**

Join the thousands of companies already taking advantage of ACC Business Services; call your ACC Business Agent, or call us today at 877-419-9669.

Visit our website at http://www.accbusiness.com where you can learn about our other great services

